ABUSE, NEGLECT, EXPLOITATION REPORTING FLOW CHART

Determine if incident requires an ANE report or a General Events report

If ANE

When the Reporter is the Responsible Provider, it is the Responsibility of the Reporter to:

- Reporter/ Responsible Provider ensure the Safety of the Consumer by:
  - Taking direct action or reporting as needed
  - Immediately reporting to law enforcement or calling for emergency medical services as appropriate to ensure the safety of consumers

- Reporter/ Responsible Provider Calls DHI at 1-800-445-6242 and reports the alleged Abuse, Neglect, or Exploitation

- Responsible Provider works with DHI to ensure the safety of the consumer revising the Immediate Action & Safety Plan as needed

- Responsible Provider completes a written ANE report & Immediate Action & Safety Plan and submits to DHI within 24-hours

If GER

When the Reporter is NOT the Responsible Provider, it is the Responsibility of the Reporter to:

- Reporter ensures the Safety of the Consumer by:
  - Taking direct action or reporting as needed
  - Immediately reporting to law enforcement or calling for emergency medical services as appropriate to ensure the safety of consumers

- Reporter Calls DHI at 1-800-445-6242 and reports the alleged Abuse, Neglect, or Exploitation

- Reporter notifies the Responsible Provider

- Responsible Provider works with DHI to ensure the safety of the consumer revising the Immediate Action & Safety Plan as needed

- Responsible Provider completes a written ANE report & Immediate Action & Safety Plan and submits to DHI within 24-hours

Report GER in Therap or other Data System

Reporter completes an ANE report and submits to DHI within 24-hours