



Developmental Disabilities Supports Division (DDSD)

JUNE 2015

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Update on DD Waiver Changes

Waldrop Settlement Agreement :

The Department of Health (DOH) is announcing changes to the Developmental Disabilities Waiver (DDW) as a result of a court-approved settlement agreement in the Waldrop lawsuit against the State brought by Disability Rights New Mexico (DRNM) and the ARC of New Mexico (NMARC). The agreement was filed on 5/29/2015. Key elements of the Settlement include the following:

The DDW will continue to use the Supports Intensity Scale (SIS) for person centered planning and to establish group assignments with suggested service packages and a proposed budgets for program participants.

In addition to the use of the SIS, the DOH and the Human Services Department (HSD) will use a new process for the review of all DDW participants' service plans and budgets. As the basis for this review, DDW participants' planning teams will need to justify, using clinical documentation, each requested service.

The DOH will contract with an independent third party (the "Outside Reviewer") to conduct a clinical review of this documentation to determine whether all requested services are justified based on established criteria. The Outside Review process will begin in Fall 2015.

The ISP and Budgets for individuals with an ISP and Budget that expire prior to October 31, 2015 will be renewed and revised, if needed, according to current procedures, including access to up to three therapy disciplines. These individuals may apply under the DOH "Group H" policy and procedure for Family Living, Supported Living or additional "day" services if the IDT can justify the clinical need for these services, regardless of the individuals' DDW Group assignment.

The DOH, HSD, DRNM and the NMARC issued a joint letter on 5/29/15 informing DDW participants and interested parties about the changes. Technical Assistance will be available from DOH and HSD, over the next several months, to help program participants and providers get ready to use the new process.

The Court's Order approving the settlement agreement means that DOH and HSD will need to comply with certain court-ordered deadlines and requirements. These deadlines and requirements are not optional and we will need to work to ensure they are met.

We will be working closely with all of you to ensure our efforts to provide quality services to New Mexicans with developmental disabilities.

Director's Release on Therapies:

A Director's Release has been issued (June 1, 2015) to remove restrictions in the current DD Waiver which limit the amount of therapy a DD Waiver recipient receives and to allow every DD Waiver recipient to receive services from up to three (3) therapy disciplines (Physical Therapy, Occupational Therapy and Speech and Language Pathology) if clinical criteria are met. No changes have been made to the Therapy Prior Authorization Request (TSPAR) process.

SIS Assessments:

The University of New Mexico-Center for Development and Disability (UNM-CDD) will continue to schedule and conduct SIS assessments.

The CDD will catch up with SIS assessments suspended during the litigation process. Three-year SIS assessments will resume for individuals with ISPs expiring in December 2015. A New Timeline for scheduling and completing SIS assessments will start with individuals whose ISPs expire in December 2015. Requests for SIS reassessments prior to the three-year cycle will follow the current SIS Reassessment Approval Policy and Procedure. Requests must be post marked within 30 days of the date of the DDW Planning Packet or at time of change of condition is realized.

Contributor: Cathy Stevenson, Director, DDSD

How the DD system has changed since 1984 – and how I hope it will change in the future — Thoughts of Jennifer Thorne-Lehman, DDSD Deputy Director, on her retirement

This table shows highlights of what was happening within each four to five year period beginning with 1984. Items are not listed in order of occurrence and are based purely on my recollection, no precise dates were researched. Although on a day to day basis, it sometimes seems as though progress is very slow, I hope that by reviewing this long term summary, you will be encouraged about how much has been accomplished and be reassured that each step adds up to great things over time.

1984 – 1989	1990 – 1995	1996 – 2000	2001 – 2006	2007 – 2011	2012 – 2015
<ul style="list-style-type: none"> Medically Fragile Waiver was new Special preschool programs are state general fund grants; openings limited. Jennifer is hired by Parents Reaching Out (PRO). Cathy & Jennifer meet through PRO. Legislature passes bill to lower school age for children with DD to three – before congress passes 99-457 - enables DD Bureau to shift preschool grants to Birth-3 age group. DD Waiver piloted in certain counties, not yet statewide. Grows to 350 during this period. Congress passes 99-457; DD Bureau gets 5 year planning grant to establish Birth-3 entitlement program. Jennifer hired by DD Bureau on this grant. DD Bureau has ~12 staff. Most adult services are through state funded grants; openings limited. 2 state institutions still open. Also smaller ICF/MR programs around the state. Jackson class action lawsuit filed in federal court. 	<ul style="list-style-type: none"> Birth – 3 program continues to grow & Legislature passes entitlement. Parker Decision in Jackson lawsuit in favor of Plaintiffs – December 1990. DD Bureau initiates effort to expand DD Waiver statewide by leveraging state general fund into state match. Centralize Services Team established (later becomes Intake & Eligibility Bureau). Jennifer promoted to Line Manager of Early Intervention Service Coordination & Case Management. Adult Targeted Case Management established. First Jackson class member moves to DD Waiver, Dec. 1993. Regional Offices Established. 1st ISP regulations issued. Deloitte & Touche rate study conducted. Jennifer hired as Program Manager for Continuum of Care at UNM Health Sciences. Ft. Stanton closes. 	<ul style="list-style-type: none"> DD Waiver keeps growing; wait list = ~5 years. Medicaid starts <u>Sajud</u> Managed Care; Adult Targeted Case Management goes to MCOs. Los Lunas Hospital & Training School closes July 1997. Los Lunas Community Program established as DD Waiver provider. Competencies and Core curriculum established by NET*NM at the University Affiliated Program (later called Center for Development & Disability or CDD). DD Bureau gets its own training unit. Jackson Plan of Action for Disengagement agreed upon by parties. Continuum of Care scope grows considerably related to Jackson Plan of Action activities, including Regional Medical consultants. SAFE clinic established Health Decisions Resources team (HDR) established. DD/MI taskforce established. DD Bureau becomes Long Term Services Division. 	<ul style="list-style-type: none"> Continuum of Care conducts Aspiration trainings statewide; distributes videos. Continuum of Care convenes workgroup to address medication delivery protocols in community settings. Results in Policy & Procedures being issued in 2006. DD Waiver renewal changes unit caps into Annual Resource Allotment (ARA) model. Jennifer serves on New Mexico Autism Society Board – as a volunteer. <u>Mi Via</u> planning starts. Jackson Settlement results in Appendix A requirements in addition to Plan of Action. LTSD becomes DDSD. Clinical Services Bureau established 2005. Case Management/ISP redesign effort completed. Instructions, standards, regulations, tools and performance measures all issued. Training revised. Lyn Rucker replaces Linda Glen as Community Monitor. 1st set of Aspiration Policy & Procedures issued, with training. 	<ul style="list-style-type: none"> Aspiration Clinical Team consultations occurs, followed by Aspiration demonstration project. Demonstration project results used for Aspiration Risk Management Policy & Procedures and updated, mandatory training. DDSD get ~\$4 million to serve children with Autism. DDSD gets a Medical Director. Recession results in budget cuts, rate cuts and furloughs. Foley settlement agreement. Behavior, Sexuality and Crisis sections of Plan of Action disengaged. <u>Therap</u> e-CHAT begins to be phased in. In 2009 planning begins for DD Waiver renewal. SIS pilot and rate study occur as part of this planning. Many town hall meetings held. Significant time spent on Jackson discovery & depositions. Parker Hearing on contempt motion June 2001. DD Waiver renewal approved. Phase in begins; new services too. Cathy becomes Director 	<ul style="list-style-type: none"> Parker issues decision; Court Administrator. Family Infant Toddler (FIT) program continues to get top rating from feds. Also part of Race to the Top federal grant. DDSD adds General Events Reporting (GER) to <u>Therap</u>, replaces fax/spreadsheet used previously. Marc Kolman & Kathy Kunkel hired as Deputies. DDSD staff ~170 FTE. Office (later Bureau) of Systems Improvement. Secretary Ward replaces Secretary Torres. Hiring freeze lifted. SM20 taskforce report well received. Legislature funds flexible supports. DD Waiver wait list goes down (briefly) - 1st time. <u>Mi Via</u> grows rapidly. Traditional + <u>Mi Via</u> DD Waiver hits ~4400. Medicaid adds ABA as state plan benefit for children with Autism. Waldrop filed & settled. Case Management Appendix A disengaged. DOH & DDSD undertake multiple quality improvement & strategic planning efforts. Shining Star 1 example of innovations underway.



How the DD system has changed since 1984 – and how I hope it will change in the future — Thoughts of Jennifer Thorne-Lehman, DDSD Deputy Director, on her retirement (*continued*)

In summary, during this 31 year timespan, the DD system has grown and improved as follows:

- Scattered preschool grants with limited openings ---- to---- Public School Preschool and Birth to Three statewide entitlement.
- DD Waiver limited to certain counties and 350 participants -----to----- a statewide program with 4400 participants with a self-directed option.
- No training program -----to----- a mandated set of core competencies and associated curriculum delivered by certified trainers statewide.
- From a DD Bureau of 12 staff ----to---- a Division of 170 staff providing a multitude of technical assistance and oversight in areas such as Transdisciplinary early intervention, employment, nursing, aspiration risk management, positive behavioral supports, therapy consultation, case management and beyond.
- No specific services for children with Autism ----to---- \$4 million dollar program with a menu of services (though capacity still needs to be expanded to meet full need).
- Two large state institutions closed.

I am very happy to have been a part of the DDSD staff, you all are truly a remarkably dedicated group. I have also been fortunate to advocate within the DD system in a variety of other ways over the years and appreciate all the many people with whom I have had the privilege to partner in those endeavors. I see my retirement as creating an opportunity for fresh ideas and energy within DDSD and the system more generally. I hope you all will use this opportunity to find ways to accomplish the following, a mission which, should you choose to accept it, is NOT impossible:

- Grow Mi Via bigger than the Traditional DD Waiver and create new self-directed options outside Medicaid Waivers (after all, those Waivers come with lots of costly federal strings attached).
- Refine Flexible Supports Pilot, and then shift the majority of adult state general fund services in that direction.
- Keep FIT strong
- Grow Autism capacity to support all children AND adults with this condition.
- Ensure that Service Plans, regardless of funding source and age of participant, are truly person/family-centered and lead toward greater community integration and less reliance upon paid supports.
- Simplify the Administration of DD programs – all the growth in our system has unfortunately been accompanied by greater complexity – please turn that tide.
- And finally, shorten the waiting list!

Contributor: Jennifer Thorne-Lehman, Deputy Director, DDSD



New Mexico FIT FOCUS TQRIS Video Demonstration Project

We are very excited about the FIT FOCUS Video Demonstration Project. The Race to the Top grant gives us the one time opportunity to purchase equipment and train FIT early intervention personnel in ways to use video to enhance a number of early intervention practices. Video has been used for decades to enhance both service delivery and professional development activities and we look forward to increasing our capacity to use this highly valuable tool as part of our FIT FOCUS initiative.

The FIT FOCUS video project helps FIT providers and coaches from the University of New Mexico - Early Childhood Network learn how to use video to enhance a range of early intervention practices that support infants and toddlers learning and development as we work with their families. The videos will be used as one option to support a program's Continuous Quality Improvement process as part of the FIT FOCUS TQRIS. We plan to produce educational videos that can be used to help other FIT providers learn new skills and we will support a program to use video for a number of programmatic purposes, including: illustrating a program's quality practices; making presentations to a board of directors, community organizations or policy makers; and producing documentation to submit with grant proposals.

We are piloting the project with 32 early intervention staff from six early intervention programs. From each program, two to four staff members who provide early intervention services and their director or designated lead have participated in two of three workshops and received coaching from the Early Childhood Network. They have selected individual video projects that range from how they share and discuss videos of the home visits with families to supporting the use of reflective practice to improve their individual practices. The participants have proven to be enthusiastic about learning how to use video to support their practice and are beginning to share their work. They have gone out into the field and are providing us with important insights to how video is working for them in their agency and with their families. Our next training will be on the use of video conferencing. We plan to expand the project in future.

Contributor: Linda Askew, TQRIS Manager, FIT Program

FIT FOCUS VIDEO DEMONSTRATION PROJECT

In Their Own Words:

Endless Possibilities



Innovative



Helpful to Families



Exciting

DHI-ANE Training

Recently an announcement went out from DHI offering free training in the recognition and reporting of Abuse, Neglect and Exploitation and ANE Train-the-Trainer opportunities! DHI is presently working on a schedule to get out to each of the regions to certify agency trainers on current ANE reporting and requirements. Once DHI has a set schedule in each of the regions, agency trainers will have the opportunity to obtain the certification to train ANE themselves. It's DHI's goal to reach everyone across the state – Individuals receiving services, DDSD staff, DD Waiver providers, case managers, Mi Via consultants, contractors, therapists, family members, guardians, and all other DOH Provider Agreement holders and interested parties – by the end of next year! The DHI Community Programs Trainer will be coordinating many weeks in each region, consistently rotating, in order to get the Land of Enchantment on board with the current requirements for ANE reporting. Topics expected to be discussed include: how to recognize the possible signs of abuse, neglect, and exploitation; changes made to NMAC in July 2014; how to report to DHI/IMB's 24 hour hotline; how to complete an ANE Report Form and how to submit it; specific reporting requirements; Immediate Action and Safety Plans; DHI investigations and your role in them; state regulations regarding incident management; notification requirements to other parties; and plenty of time for the questions. The goal is to make sure everyone knows what is required and are comfortable recognizing and reporting ANE. The Division recognizes there have been changes, so it is reaching out and presenting as many opportunities as possible to have everyone attend trainings and learn the current information. DHI looks forward to your participation in these trainings, hearing your experiences and questions, and all the interest that has been shown so far. Sharing this important information across providers, Divisions, and regions will improve the lives of the individuals served by helping reporters more easily recognize and report abuse, neglect and exploitation. Contact information: www.nmhealth.org/about/dhi/imb/ane, or e-mail at ANE.Training@state.nm.us.

Contributor: Jenny Bartos, DHI

"Excellence is an art won by training and habituation. We do not act rightly because we have virtue or excellence, but we rather have those because we have acted rightly. We are what we repeatedly do. Excellence, then, is not an act but a habit."

-- Aristotle

DDSD All Staff Meeting Highlights

DDSD's annual All-Staff meeting was held May 27 through 29 in Albuquerque. Most of DDSD's approximately 165 staff were able to attend. Some special highlights from this year's DDSD All Staff Meeting are:

The Division was fortunate to hear an enlightening presentation about Dignity of Risk from Jason Buckles of the Bureau of Behavioral Supports. Jason provided insight into the dignity of risk that kept all engaged. In the days following the presentation I heard conversation about how relevant Jason's case studies were and how they hit home with the DDSD staff. Everyone enjoyed how Jason used humor to keep all engaged, bringing his own life experiences into the presentation. Jason described watching his young son scale a massive jungle gym as worried parents looked on with concern. Everyone is seeing Jason in a new light after his stellar performance.

We also had an opportunity to hear from Jennifer Thorne-Lehman, Deputy Director, on her retirement as she gave her thoughts on the Division and her experiences through. See the timeline in a related article. She offered Division staff a look back at DDSD's history and its evolution through the lens of her work. After seeing the timeline and listening to Jennifer speak it is clear that we are losing a treasure at DDSD. She is truly irreplaceable!

Jennifer and Marc Kolman, DDSD Deputy Director provided a half-day session focused on aligning DDSD staff with the Division's mission and purpose that included guided exercises and discussions.

DDSD's Training and Case Management Units facilitated an ISP Vision activity focusing on the purpose of the ISP vision and how it flows throughout the ISP. Though the work is not complete on this process it gave the Division a refresher on the purpose of the ISP vision and how it is used to guide teams through the ISP development process.

It was great to have such a fantastic agenda and sessions filled with experienced presenters. It was clear, by conversations between co-workers, this year's meeting focused on specific topics to help in their daily work.



Contributor: Chris Futey, Bureau Chief, Bureau of Systems Improvement

Community Resource Column

There are some wonderful resources for individuals with disabilities and their families in New Mexico. In this newsletter we are highlighting access to on-line community resources. Additionally, there are Community Resource Booklets available at the DDSD Regional Offices to assist people looking for resources in their community.

Access to the Internet:

In order to access internet resources themselves, individuals and their families/guardians without computers at home may be able to utilize computers/web access at their local library, or through UNM-CDD, which has several computers for public use.

Additionally, the Albuquerque Public Library has ten branches, each with internet access. The Roswell, Las Cruces, Santa Fe, Gallup and Taos Public libraries all provide computers and internet access free of charge to the public. Check with your local library to see if they offer this service as well.

Contributor: Lisa Storti, DDSD Office of Constituent Support

The following is a list of libraries across New Mexico, with computer and internet access. If your town is not listed here, you may want to call and check on local availability.

Albuquerque Public Library Locations, including the following branches:

Alamosa Branch	Taylor Ranch
Cherry Hills	Tony Hillerman
East Mountain	Westgate
Emma Ferguson	
Ernie Pyle	
Juan Tabo	
Lomas and Tramway	You can call the Main
Los Griegos	Library at 505-768-5141
Main Library	for branch locations.
North Valley	
San Pedro	
South Broadway	
South Valley	

MORE LIBRARIES IN NM:

Las Cruces

Thomas Branigan
Memorial Library
(575) 528-4000

Gallup

Octavia Fellin Library
Ph: 505-863-1291

Taos

Taos Public Library
(575) 758-3063

Santa Fe

Main Public Library
(505) 955-6781

LaFarge Branch
(505) 982-4862

Southside
(505) 955-2820

Roswell

Roswell Public Library
(575) 622-7101

"Communication leads to community, that is, to understanding, intimacy and mutual valuing."

-- Rollo May

CDD – SIS Assessment Program

The UNM Center for Development and Disability (CDD) began providing Supports Intensity Scale® (SIS) assessments for New Mexico DD Waiver participants on July 1, 2014. The SIS Program at the CDD maintains a dedicated team that includes a Project Manager, certified Assessors, Intake Coordinators, and support from others at the CDD. The project actually began in January, 2014, as the CDD worked with DDSD to hire staff, develop new procedures for scheduling assessments and train and certify assessors.

The goal of project staff at the CDD is to ensure that the SIS assessment is administered accurately and fairly. To do that our intake coordinators work with guardians, case managers, family members and others to ensure the “right” people are at every assessment with any needed accommodations available so the assessor has the best opportunity to gather accurate information to complete the assessment. In addition, the project team also:

- Develops training materials for SIS respondents and other stakeholders
- Delivers training and provides technical assistance on the SIS assessment
- Creates and maintains a comprehensive DDW guardianship database
- Participates in professional development and training activities on a monthly basis
- Collects and makes public data on elements of the project’s quality assurance plan.

MEET THE SIS TEAM

Here are brief bios of the project team at the CDD. We have two new assessors and an additional intake coordinator joining us on July 1st!

Intake Coordinators

Kristina Blakney – Kristina is working on a degree in Psychology at UNM. She is active with her dogs and family and enjoys yoga.

Alberto Hernandez – Alberto, our bi-lingual coordinator, is completing a degree in communications at UNM. He likes sports of all kinds.

Rebecca Lloyd – Rebecca joined the team around the time she completed her degree in Sociology at UNM. She is an accomplished swimmer.

Assessors

Dane Johnson – Dane is preparing to begin a doctorate in physical therapy. He enjoys playing many different sports.

James Johnson – James recently completed his degree in geography. He loves to travel. He also manages the DDSD training database for the CDD.

Scott Seigel – Scott, our resident musician, plays and writes music in his spare time. He has a degree in business administration.

Program Manager

Brianne Conner – A former employee of DDSD’s training unit, Brianne has worn many hats in the DDW world over the past 13 years. She manages the program and completes assessments.

Others

Tony Cahill – Tony is the Director of the Division of Disability and Health Policy at the Center, and is the Principal Investigator of the project.

Roxanne Padilla – Roxanne is the Division Coordinator, without whom nothing would be accomplished! She also supervises the Intake Coordinators.

We are also lucky to have some wonderful student employees, administrative support, translators/interpreters, and technology services staff that contribute much to the success of the SIS Project at the CDD. For more information on the CDD SIS Program visit our website: <http://www.cdd.unm.edu/sis/index.html>.



Members of the CDD SIS team at the Roundhouse for Disability Rights Awareness Day.

Front row L to R: Dane Johnson, James Johnson, Scott Seigel.
Back row left to right: Alberto Hernandez, Rebecca Lloyd.

Contributor: Christina Hill, Statewide SIS Coordinator

Work Experience Grant Program

The Community Inclusion team recently launched the revamped Work Experience Grant Program. Individuals who are interested in community employment are now able to apply for grant funding in collaboration with their supported employment agency. Accent, a division of Acumen Fiscal Management Services is the employer of record for the Work Experience Grant Program.

There are three design models for this program. They are: Trial Work Opportunity, Community-Based Situational Assessment, and Microenterprise start-up. The Work Experience Grant program can be accessed to cover funding for wages and workers' compensation insurance for individuals in the Trial Work Opportunity and the Community-Based Situational Assessment models. The Microenterprise model is designed to cover business start-up costs that cannot be obtained through other means.

When applying for this program, the applicant must specify which type of program model is being requested. Here is a link to the application: <http://actnewmexico.org/downloads/DDSD-WorkExpGrantProgram.pdf> For more information, please contact Carrie Roberts at 505-476-8979 or Carrie.Roberts@state.nm.us.

Contributor: Carrie Roberts, Statewide Supported Employment Lead

Supported Employment Local Leaders (SELL)

On January 12, 2015, Partners for Employment, which includes DDSD, the UNM/CDD and DVR held an all-day meeting with Supported Employment leaders to obtain feedback about future planning. One common theme that resonated throughout the day was that providers would be interested in having a "safe" place to network and share ideas. From there, the Supported Employment Local Leaders (SELL) concept was formed.

The SELL meetings are designed to be held in each region at a time and location of each group's choosing. Partners for Employment is supporting this project. However, to encourage consistency and longevity of these groups, regional DDSD, DVR and provider agency staff are encouraged to take the lead with these meetings. In addition, Rebecca Royal, from the CDD will be attending the meetings in all of the regions to cross pollinate ideas throughout the state.

During the initial meetings, the ICI article entitled, "Increasing Placement Through Professional Networking" is reviewed. (Here is a link to the article. http://www.communityinclusion.org/article.php?article_id=209) Each SELL group then discusses what they hope to obtain from these meetings.

During the initial meetings, ideas for meeting topics varied greatly. For example, the Metro region was interested in splitting off into two groups; one group for leadership and one for job developers. The NE region wanted to increase their involvement with DVR. So, their next meeting will be held at the Taos DVR office. The NW region was interested in networking and sharing resources. That group exchanged contact information and their next meeting will be held at the Navajo Nation Office of Special Education & Rehabilitation Services (OSERS) offices. At the next SE regional meeting, each SELL member is going to bring information about a community resource and will share an employment success story with the group. The initial meeting for the SW region was held on May 21.

DDSD is extremely encouraged with the level of participation and information sharing that has occurred at the SELL meetings. Thank you to all of you who have supported this project. For more information, please contact Carrie Roberts at 505-476-8979 or Carrie.Roberts@state.nm.us.

Contributor: Carrie Roberts, Statewide Supported Employment Lead

Changes to Employment Reporting Requirements

Attention Supported Employment and Meaningful Day service providers, DDSD is in the process of evaluating our current quarterly reporting requirements. We have been consulting with the State Employment Leadership Network (SELN) in order to better understand best practices in state-wide data collection methodologies, reporting frequencies and usage for the data that is collected. Our goal is to reduce the burden on how you provide us data, while obtaining accurate information about the service outcomes in New Mexico. Therefore, reporting requirements for New Mexico providers will be streamlined in Fiscal Year 2016. The documents commonly known as, "Attachment C" and "Attachment D – Wage and Hour Report" will be replaced with a new document, yet to be named. As we continue to work through the last few details of our final product, we will keep you informed with updates.

Please be assured that you will have some lead time to learn this new process and will not need to start immediately collecting data on July 1. Additional information about this new data collection process will be distributed in June. We anticipate that the actual data collection requirement will start in August. Again, more information will be forthcoming. We are looking forward to working with you on this new and improved process.

Contributor: Carrie Roberts, Statewide Supported Employment Lead



DDSD Personnel Changes

Kelly Wright

Kelly began as a Social Community Service Coordinator in the Northeast Regional Office on May 9.

Wanda Husman

Wanda began as a Registered Nurse with PASSR in the Metro Region on May 9.

Marie Rosales

Marie began as an Administrative Assistant in the Metro Region on May 9.

Glenda Baker

Glenda began as a Registered Nurse in the Southwest Region on April 11.

Lizette Lujan

Lizette began as a Healthcare Surveyor with the CSI team in the Metro Region on April 11.

Shalada Creecy

Shalada began as a Legal Support Worker in the Metro Region on April 25.

Lavona Linson

Lavona began as a secretary with the Metro Regional office on April 24.

Michael Courtois,

Michael began as the Case Management Coordinator in Santa Fe on May 23rd, 2015.

Dr. Ronald Voorhees

Dr. Voorhees will begin as the DDSD Medical Director on June 20th, 2015.

Michelle Groblebe

Michelle began as a Social and Community Services Coordinator on May 29th, 2015.

Shannon Titla

Shannon is the administrative assistant for the DDSD Director's Office in Santa Fe and began on May 23rd, 2015.

Please welcome all of these staff and congratulations on joining our team!!

Mission Statements:

The Mission of the New Mexico Department of Health is to promote health and wellness, improve health outcomes, and assure safety net services for all people in New Mexico.

The Mission of the Developmental Disabilities Supports Division is to effectively administer a system of person-centered community supports and services that promotes positive outcomes for all stakeholders with a primary focus on assisting individuals with developmental disabilities and their families to exercise their right to make choices, grow and contribute to their community.

ABOUT US:

The New Mexico Developmental Disabilities Supports Division is located at 810 San Mateo PO Box 26110 Santa Fe, New Mexico 87502-6110. Our website:

www.nmhealth.org/ddsd

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If you would like to write an article for the next issue of the DDSD Newsletter, have suggestions or comments, please contact Chris Futey, DDSD Newsletter Assistant Editor at 505-841-5507 or Christopher.Futey@state.nm.us.

