



## DOH/DDSD Know Your Rights Campaign

The Department of Health/Developmental Disabilities Supports Division (DOH/DDSD) has launched the Know Your Rights Campaign based on the Centers for Medicare and Medicaid (CMS) Final Rule issued in January 2014. The CMS Final Rule supports the rights of people with intellectual and developmental disabilities to be included in their community and make decisions about their life. This Rule affects everyone receiving Mi Via Waiver services. It is important all Mi Via participants continue to exercise their rights and make informed choices. The DOH/DDSD has developed a letter for Mi Via participants that you should receive through your Mi Via Consultant by November 30, 2016. This letter outlines the focus of this Campaign and the manner in which the CMS Final Rules impact Waiver services. If you have not received this letter please contact your Mi Via Consultant. A Press Release about the CMS Rule will be released soon by DOH which will also contain additional information and additional information will also be appearing on the Mi Via website ([www.mivianm.org](http://www.mivianm.org)). For more information on the CMS Final Rule please visit <https://www.medicaid.gov/Medicaid-CHIP-Program-Information/By-Topics/Long-Term-Services-and-Supports/Home-and-Community-Based-Services/Home-and-Community-Based-Services.html>.”

### In This Issue

[DOH/DDSD Know Your Rights Campaign](#)

[Mi Via Waiver Amendment](#)

[Mi Via Waiver Advisory Committee Meeting](#)

[New DOH/DDSD Mi Via Project Coordinator](#)

[Clarification: Mi Via Extended State Plan Therapy Services](#)

[Mi Via Newsletter](#)

[FOCoSonline Password Reset](#)

[Dates to Remember in November](#)

[Mi Via Circle of Support](#)

## Mi Via Waiver Amendment

Human Services Department (HSD) with the Department of Health (DOH) is amending the Mi Via Waiver. Public comment period will begin in December. An announcement will be mailed outlining how and where you can receive a copy of the proposed waiver amendment, how to leave comment, and the date, time and location of public hearing. The draft waiver renewal application is available on the HSD webpage at: <http://www.hsd.state.nm.us/public-notice-proposed-rule-and-waiver-changes-and-opportunities-to-comment.aspx>

If you have any questions, please contact Kresta Opperman at 505.827.7776, email: [Kresta.opperman@state.nm.us](mailto:Kresta.opperman@state.nm.us)

## Mi Via Waiver Advisory Committee Meeting

The next Mi Via Advisory Committee Meeting will be held on Thursday, January 26, 2017, **11am-4pm** in Santa Fe, New Mexico at the Human Services Department (HSD) Office: 2025 South Pacheco, Santa Fe NM 87505. If you would like to call in for the meeting please call 1-712-432-0360 pass code 742089#.

## Mi Via

Contact Information:

**Phone:** 1-866-916-0310

8:00 am to 5:00 pm Mon. - Fri.

**Toll-free Fax:** 1-866-302-6787

**E-mail:** [mi.via@xerox.com](mailto:mi.via@xerox.com)

**Web:** <http://www.MiViaNM.org>

### **Physical Address:**

1720-A Randolph Rd SE  
Albuquerque, NM 87106

If you would like to sign up for training to use FOCo**online** to review/approve timesheets and check your budget, call Mi Via at 1-866-916-0310

### **Note:**

The Mi Via Advisory Committee works with the State to share information and help with communication among all Mi Via Participants.

Qualis Health is the Third Party Assessor (TPA) for Mi Via. They are responsible for reviewing and approving the Service and Support Plans (SSP).

## New DOH/DDSD Mi Via Project Coordinator

The Department of Health/Developmental Disabilities Supports Division's (DOH/DDSD) is delighted to announce Fleur Dahl as the new Mi Via Waiver Project Coordinator. Ms. Dahl has a wealth of knowledge regarding Waiver services, advocacy supports and program development. She has been a valuable employee of the DDSD for a number of years and has over 30 years of experience working on behalf of individuals with intellectual/developmental disabilities and their families. Ms. Dahl comes to Mi Via with expertise in self-direction, person-centered planning, service plan development and has served as a Mi Via Consultant.

## Clarification: Mi Via Extended State Plan Therapy Services

"Extended Skilled Therapy for Adults" includes physical therapy (PT), occupational therapy (OT) or speech language therapy (SLP) which can be provided when skilled therapy services under the Medicaid State Plan are exhausted or are not a benefit. The Mi Via Waiver program is the payer of last resort for these services. Mi Via participants 21 years of age and older may request PT, OT, SLP services through Mi Via without a denial from their MCO for these therapies. Once a budget for these services is submitted, please be advised that Qualis, as the Mi Via Third Party Assessor (TPA), may request the participant obtain a denial letter for these services from their Managed Care Organization (MCO) in the event the TPA determines the requested services would need to first be provided through the MCO.

## Mi Via Newsletter

The Mi Via Newsletter is transitioning to electronic format. Currently, the Mi Via Newsletter is mailed and is also available on the DOH Mi Via website at: [http://archive.mivianm.org/MiVia\\_Newsletter.htm](http://archive.mivianm.org/MiVia_Newsletter.htm). Beginning in December the Newsletter will be available by email and will continue to be posted on the DOH Mi Via website. A hard copy of the newsletter will be mailed only if you do not have an email address on file. **To ensure you continue to receive your copy of the Mi Via Newsletter, and the important information it contains, please verify that your correct email address is on file.**

## FOCo**online** Password Reset

You should now be able to reset your own password in FOCoS**online**. Refer to the document posted in the General Materials section of FOCoS**online** for more information.

## Dates to Remember in November

# November 2016

Sun	Mon	Tue	Wed	Thu	Fri	Sat
October 30	October 31	1	2	3	4 <i>Vendor Checks Received or Deposited</i>	5 <i>Deadline to submit PRFs for 11/18/16 payment</i>
6	7	8	9	10	11 <i>Paychecks and Vendor Checks Received or Deposited; end of the pay period</i>	12 <i>Deadline to submit timesheets, Mileage &amp; PRFs for 11/25/16 payment; new pay period begins</i>
13	14	15	16	17	18 <i>Vendor Checks Received or Deposited</i>	19 <i>Deadline to submit PRFs for 12/2/16 payment</i>
20	21	22	23	24 <i>Xerox and State Offices Closed</i>	25 <i>Paychecks and Vendor Checks Received or Deposited; end of the pay period</i>  <i>State Offices Closed</i>	26 <i>Deadline to submit timesheets, Mileage &amp; PRFs for 12/9/16 payment; new pay period begins</i>
27	28	29	30	December 1 <i>Spending Reports Available to EORs</i>	December 2 <i>Vendor Checks Received or Deposited</i>	December 3 <i>Deadline to submit PRFs for 12/16/16 payment</i>

# Mi Via Circle of Support

Agency Name	Contact Name	Phone	E-mail	Region(s)
AAA Participant Direction	Dave Murley	505-450-5974	<a href="mailto:aaapd4@gmail.com">aaapd4@gmail.com</a>	All of New Mexico
CNRAG, Inc. (Care Network Resource Assistance Group)	Michelle Patterson	575-621-0052	<a href="mailto:mpatterson@cnragusa.com">mpatterson@cnragusa.com</a>	Metro, SE and SW
Consumer Direct Personal Care (CDPC)	Sandra Woodward Jacob Patterson	1-866-786-4999	<a href="mailto:sandraw@consumerdirectcare.com">sandraw@consumerdirectcare.com</a> <a href="mailto:jacobp@consumerdirectcare.com">jacobp@consumerdirectcare.com</a>	All of New Mexico
Los Amigos, LLC	Sergio Garcia	505-204-6035	<a href="mailto:Sergio@losamigosbs.com">Sergio@losamigosbs.com</a>	Metro and NE
Self-Directed Choices	Jennifer Roth	505-508-1663	<a href="mailto:JenniferR@sdchoices.com">JenniferR@sdchoices.com</a>	All of New Mexico
UNM Center for Development and Disability (CDD)	Vonnie Sachse	505-272-4631	<a href="mailto:vsachse@salud.unm.edu">vsachse@salud.unm.edu</a>	All of New Mexico
Visions Case Management	Charles Clayton	575-779-7419 or 1-888-588-9152	<a href="mailto:Charles@visionsnm.com">Charles@visionsnm.com</a>	Metro, NE and NW

**Human Services Department / Medical Assistance Division – Exempt Services and Program Bureau**  
 PO Box 2348, Santa Fe, NM 87504-2348, Toll-free Phone: 1-888-997-2583, Fax: 505-827-7277  
 Manages the FMA/Xerox contract and the TPA/Qualis contract

<b>Kresta Opperman</b>	<b>Mi Via &amp; Medically Fragile Unit Staff Manager</b> Functions: Mi Via Waiver oversight, Xerox Issues	505-827-7776	<a href="mailto:Kresta.Opperman@state.nm.us">Kresta.Opperman@state.nm.us</a>
<b>Christine Baca</b>	<b>Mi Via Unit Contract Manager</b> Functions: Mi Via Waiver oversight, Xerox Issues	505-476-7254	<a href="mailto:ChristineL.Baca@state.nm.us">ChristineL.Baca@state.nm.us</a>
<b>Oralia Flores</b>	<b>Mi Via Participant Issues Resolution &amp; Eligibility</b> Functions: Qualis Issues, Allocation Issues, HSD/ISD Issues	505-827-7761	<a href="mailto:Oralia.Flores@state.nm.us">Oralia.Flores@state.nm.us</a>

**Department of Health / Developmental Disabilities Supports Division**  
 5301 Central NE, Suite 203, Albuquerque, NM 87108. Phone: 1-800-283-5548  
 Operates the Mi Via Program for Developmental Disability (DD) and Medically Fragile (MF) Populations  
 Oversees consultant agency contracts

<b>Christine Wester</b>	Functions: Mi Via Oversight and Participant/Consultant Issues and Technical Assistance	505-841-5510	<a href="mailto:christine.wester@state.nm.us">christine.wester@state.nm.us</a> Fax: 505-841-6523
<b>Iris Clevenger</b>	Functions: Waiver Change Forms (Medically Fragile), Consultant Agency Change Forms (Medically Fragile), Allocation Issues (Medically Fragile)	505-841-2913	<a href="mailto:iris.clevenger@state.nm.us">iris.clevenger@state.nm.us</a> Fax: 505-841-2987
<b>Regina Lewis</b>	Functions: Mi Via Waiver Program Coordination, Participant/Consultant Issues and Technical Assistance	505-841-5519	<a href="mailto:regina.lewis@state.nm.us">regina.lewis@state.nm.us</a> Fax: 505-841-6523
<b>Fleur Dahl</b>	Functions: Mi Via Waiver Project Coordination, Participant/Consultant Issues and Technical Assistance	505-841-5886	<a href="mailto:Fleur.dahl@state.nm.us">Fleur.dahl@state.nm.us</a> Fax: 505-841-6523

**Qualis Health**  
 PO Box 20910, Albuquerque, NM 87154-0190 Phone: 1-866-962-2180

## Care Coordination

<b>Blue Cross Blue Shield</b>	1-877-232-5518, option 3	<a href="http://www.bcbsnm.com/community-centennial">www.bcbsnm.com/community-centennial</a>
<b>Molina Healthcare</b>	1-855-315-5677	<a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a>
<b>Presbyterian</b>	505-923-5200	<a href="http://www.phs.org/centennialcare">www.phs.org/centennialcare</a>
<b>United Healthcare</b>	1-877-236-0826	<a href="http://www.myuhc.com/communityplan">www.myuhc.com/communityplan</a>