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## Mi Via Waiver Advisory Committee Meeting

The next Mi Via Advisory Committee Meeting will be held on Thursday, April 28, 2016 1pm-4pm in Albuquerque, New Mexico at the DOH/DDSD Offices 5301 Central NE Suite 203, Albuquerque New Mexico 87108. If you would like to call in for the meeting please call 1-712-432-0360 pass code 742089#

## Mi Via Self-Directed Waiver NEW Standards and Services

Beginning March 2016, the Department of Health/Developmental Disabilities Supports Division (DOH/DDSD) will begin conducting presentations on the new Mi Via Service Standards. The presentation will highlight changes in the Standards that are scheduled to go into effect March 1, 2016. These presentations are open to Mi Via participants/families/guardians, Employers of Record (EOR), vendors, employees, stakeholders, and other interested parties. The new Standards will be posted on the Mi Via website ([www.mivianm.org](http://www.mivianm.org)) March 1, 2016.

Presentations dates, times, and locations are below:

### **Northeast Region (Taos)**

**April 5<sup>th</sup> in Taos** 8:30am-12pm AND 1pm-4:30pm  
Kit Carson Electric Conference Room  
118 Cruz Alta  
Taos, NM 87571

### **Northwest Region, (Gallup and Farmington)**

**April 7<sup>th</sup> in Gallup**  
8:30am-12pm AND 1pm-4:30pm  
Lighthouse Church  
2045 Westview St.  
Gallup, NM 87301

**May 10<sup>th</sup> in Farmington**  
8:30am-12pm AND 1pm-4:30pm  
DDSD/PHD Office  
355 South Miller  
Farmington, NM 87401

### **Southwest Region (Las Cruces)**

**April 26<sup>th</sup> in Las Cruces**  
9am-12:30pm AND 1:30pm-5pm  
Branigan Library  
200 E. Picacho Ave  
Las Cruces, NM 88001

## Mi Via

Contact Information:

**Phone:** 1-866-916-0310  
8:00 am to 5:00 pm Mon. - Fri.

**Toll-free Fax:** 1-866-302-6787

**E-mail:** [mi.via@xerox.com](mailto:mi.via@xerox.com)

**Web:** <http://www.MiViaNM.org>

### Physical Address:

1720-A Randolph Rd SE  
Albuquerque, NM 87106

If you would like to sign up for training to use **FOCoSonline** to review/approve timesheets and check your budget, call

Mi Via at  
1-866-916-0310

### Note:

The Mi Via Advisory Committee works with the State to share information and help with communication among all Mi Via Participants.

Qualis Health is the Third Party Assessor (TPA) for Mi Via. They are responsible for reviewing and approving the Service and Support Plans (SSP).

## Are you using your waiver paid computer to manage your program on line?

Reminder: Participants who have been approved for a computer, as part of their Mi Via budget, to manage their program online, should access **FOCoSonline** to enter and approve timesheets, enter payment request forms, and manage their budget. Managing your budget online is easy. Entering and approving timesheets online ensures timely payment for your employees. FOCO online training is free. Call Xerox to enroll.

## Workers' Compensation

Employees of Mi Via Waiver participants are eligible for workers' compensation. If an injury occurs while providing paid services for a Mi Via participant, the employee or EOR may contact Melissa Thompson at Cress Insurance Consultants, Inc. to file a claim using the contact information below:

[mthompson@cressinsurance.com](mailto:mthompson@cressinsurance.com)

Cress Insurance Consultants, Inc.

6101 Moon St N.E. Suite 1000

Albuquerque, NM 87111

505-938-2424 Phone

505-822-0341 Fax

## Transportation

Reminder: Mi Via Service Standards state that "Transportation services are offered in order to enable participants to gain access to waiver and other community services, activities and resources... The service will be provided as specified in the participant's service and support plan and budget". Transportation for the purpose of vacation is a non-covered service in the Mi Via Rule (NMAC 3.14.6). Participants must use the transportation service as it is written and specified in the SSP and budget. Inappropriate use of transportation services will result in denial of payment for this service.

## FOCoSonline Training

You can now take the **FOCoSonline** training on your own, at any time, from the Mi Via website home page at <http://training.focosonline.com>. A list of frequently asked questions and a training manual is also included.

If you are an employer, please take the Employer training Parts I & II. If you are an employee, you only need to take the Employee training.

Please complete the quiz at the end of the training to help you review the information. Once the training is completed, you will be directed to the **FOCoSonline** Account Authorization form. You will need to complete this in order to login to **FOCoSonline**.

## Dates to Remember in April

# April 2016

Sun	Mon	Tue	Wed	Thu	Fri	Sat
March 27	March 28	March 29	March 30	March 31	1 <i>Paychecks and Vendor Checks Received or Deposited; end of the pay period</i>	2 <i>Deadline to submit timesheets, Mileage &amp; PRFs for 4/15/16 payment; new pay period begins</i>
3	4	5	6	7	8 <i>Vendor Checks Received or Deposited</i>	9 <i>Deadline to submit PRFs for 4/22/16 payment</i>
10	11	12	13	14	15 <i>Paychecks and Vendor Checks Received or Deposited; end of the pay period</i>	16 <i>Deadline to submit timesheets, Mileage &amp; PRFs for 4/29/16 payment; new pay period begins</i>
17	18	19	20	21 <i>Spending Reports Mailed to EORs</i>	22 <i>Vendor Checks Received or Deposited</i>	23 <i>Deadline to submit PRFs for 5/6/16 payment</i>
24	25	26	27	28	29 <i>Paychecks and Vendor Checks Received or Deposited; end of the pay period</i>	30 <i>Deadline to submit timesheets, Mileage &amp; PRFs for 5/13/16 payment; new pay period begins</i>

# Mi Via Circle of Support

Agency Name	Contact Name	Phone	E-mail	Region(s)
AAA Participant Direction	Dave Murley	505-508-5524 or 505-450-5974	<a href="mailto:aaapd4@gmail.com">aaapd4@gmail.com</a>	All of New Mexico
CNRAG, Inc. (Care Network Resource Assistance Group)	Gale Idstein	575-650-0053	<a href="mailto:gidstein@cnragusa.com">gidstein@cnragusa.com</a>	Metro, SE and SW
Consumer Direct Personal Care (CDPC)	Sandra Woodward Jacob Patterson	1-866-786-4999	<a href="mailto:sandraw@consumerdirectcare.com">sandraw@consumerdirectcare.com</a> <a href="mailto:jacobp@consumerdirectcare.com">jacobp@consumerdirectcare.com</a>	All of New Mexico
Los Amigos, LLC	Sergio Garcia	1-888-843-2621	<a href="mailto:Sergio@losamigosbs.com">Sergio@losamigosbs.com</a>	Metro and NE
Self-Directed Choices	Janeth Montoya	505-508-1663 or 505-414-5580	<a href="mailto:janeth@sdchoices.com">janeth@sdchoices.com</a>	All of New Mexico
UNM Center for Development and Disability (CDD)	Vonnie Sachse	505-272-4631	<a href="mailto:vsachse@salud.unm.edu">vsachse@salud.unm.edu</a>	All of New Mexico
Visions Case Management	Charles Clayton	575-779-7419 or 1-888-588-9152	<a href="mailto:Charles@visionsnm.com">Charles@visionsnm.com</a>	NE
<b>Human Services Department / Medical Assistance Division – Exempt Services and Program Bureau</b> PO Box 2348, Santa Fe, NM 87504-2348, Toll-free Phone: 1-888-997-2583, Fax: 505-827-7277 Manages the FMA/Xerox contract and the TPA/Qualis contract				
<b>Kresta Opperman</b>	<b>Mi Via &amp; Medically Fragile Unit Staff Manager</b> Functions: Mi Via Waiver oversight, Xerox Issues		505-827-7776	<a href="mailto:Kresta.Opperman@state.nm.us">Kresta.Opperman@state.nm.us</a>
<b>Christine Baca</b>	<b>Mi Via Unit Contract Manager</b> Functions: Mi Via Waiver oversight, Xerox Issues		505-476-7254	<a href="mailto:ChristineL.Baca@state.nm.us">ChristineL.Baca@state.nm.us</a>
<b>Oralia Flores</b>	<b>Mi Via Participant Issues Resolution &amp; Eligibility</b> Functions: Qualis Issues, Allocation Issues, HSD/ISD Issues		505-827-7761	<a href="mailto:Oralia.Flores@state.nm.us">Oralia.Flores@state.nm.us</a>
<b>Department of Health / Developmental Disabilities Supports Division</b> 5301 Central NE, Suite 203, Albuquerque, NM 87108. Phone: 1-800-283-5548 Operates the Mi Via Program for Developmental Disability (DD) and Medically Fragile (MF) Populations Oversees consultant agency contracts				
<b>Christine Wester</b>	Functions: Consultant Agency oversight, LRI Approvals, Consultant Oversight and Issues, Fair Hearings		505-841-5510	<a href="mailto:christine.wester@state.nm.us">christine.wester@state.nm.us</a> Fax: 505-841-6523
<b>Iris Clevenger</b>	Functions: Waiver Change Forms (Medically Fragile), Consultant Agency Change Forms (Medically Fragile), Allocation Issues (Medically Fragile)		505-841-2913	<a href="mailto:iris.clevenger@state.nm.us">iris.clevenger@state.nm.us</a> Fax: 505-841-2987
<b>Regina Lewis</b>	Functions: Environmental Modifications (E-mods), Allocation Issues, Fair Hearings, Consultant Oversight/Issues, Participant Issues, LRI Coordination		505-841-5519	<a href="mailto:regina.lewis@state.nm.us">regina.lewis@state.nm.us</a> Fax: 505-841-6523
<b>Qualis Health</b> PO Box 20910, Albuquerque, NM 87154-0190 Phone: 1-866-962-2180				
<b>Care Coordination</b>				
<b>Blue Cross Blue Shield</b>	1-877-232-5518, option 3		<a href="http://www.bcbsnm.com/community-centennial">www.bcbsnm.com/community-centennial</a>	
<b>Molina Healthcare</b>	1-855-315-5677		<a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a>	
<b>Presbyterian</b>	505-923-5200		<a href="http://www.phs.org/centennialcare">www.phs.org/centennialcare</a>	
<b>United Healthcare</b>	1-877-236-0826		<a href="http://www.myuhc.com/communityplan">www.myuhc.com/communityplan</a>	