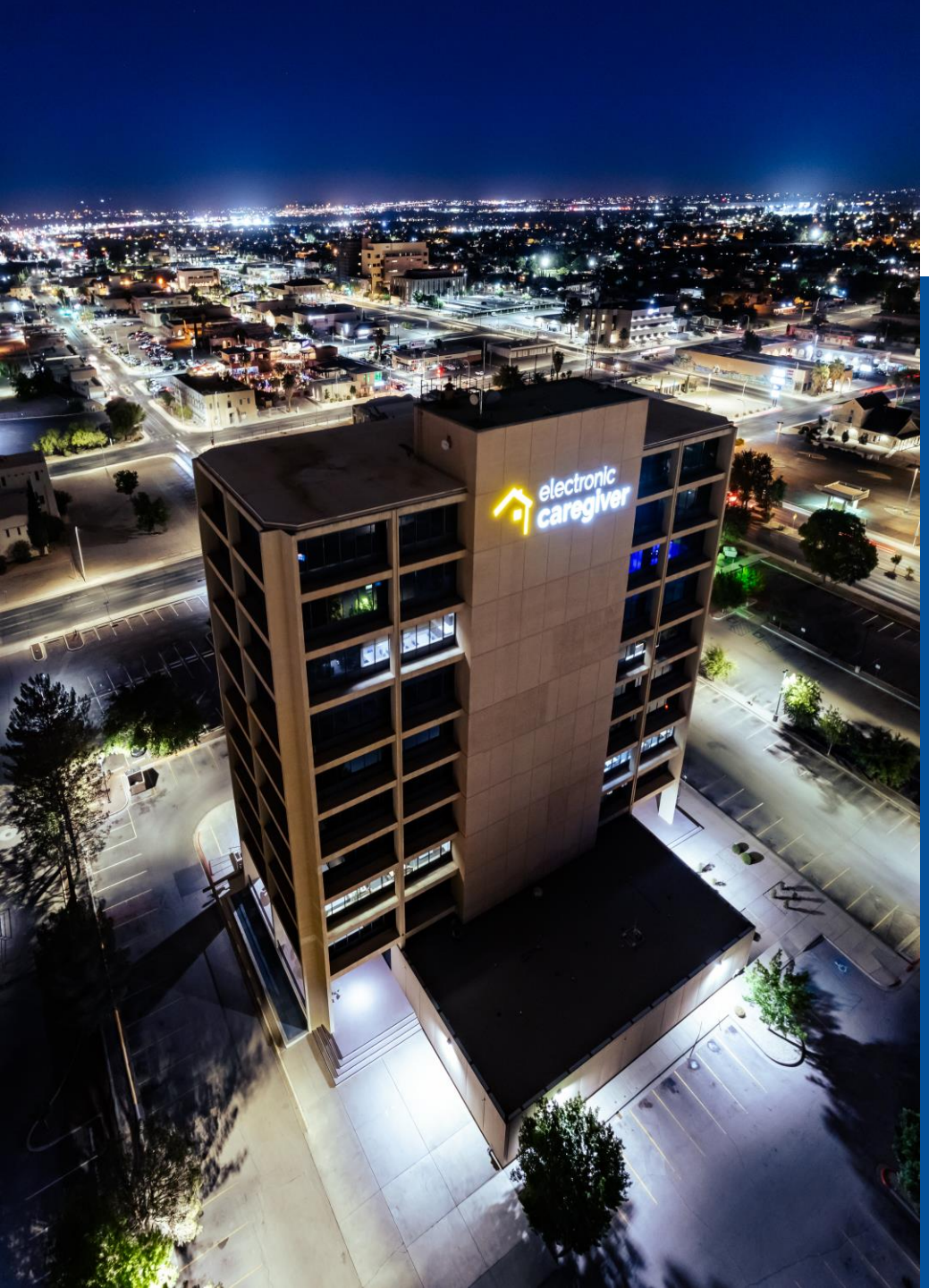


electronic caregiver®

NM DOH DDSD Technology Task Force Meeting

2.7.24

Leadership Team

CEO & Founder
Anthony Dohrmann

President & Chief Capital Officer
Joe Baffoe

CFO
Jorge Sanchez

Chief Product Officer
Mark Francis

Chief Technology Officer
David Keeley, PhD

Chief Human Resources Officer
Albert Parra

Chief Experience Officer
John Munoz

Clinical Operations Director
Jenny Murphy, RN

Chief Development & Sales Officer
Jay Colehour, DC

Chief Medical Officer
Richard Becker, MD

Deputy CTO
Abel Salcido

Executive Marketing Director
Alan Legarreta

electronic caregiver

Who is ECG?

ECG is a Digital Health & National TeleCare Company that offers technologies and services to support individuals living with multiple chronic conditions and or intellectual and developmental disabilities.

Headquarters: *Las Cruces, NM*

Our Mission: *To preserve independence and extend qualify of life for people around the world.*

Our Connected Care Philosophy:

Observe : *continuous monitoring, health readings, early identification of changes to health status*

Advise : *medication and vitals reminders, care directive support, health coaching*

Evaluate: *threshold alerts, live remote assessments, automated assessments*

Verify: *inquiries, escalation engagements, interpret data*

Report: *update health record, accelerate coordination with care circle*

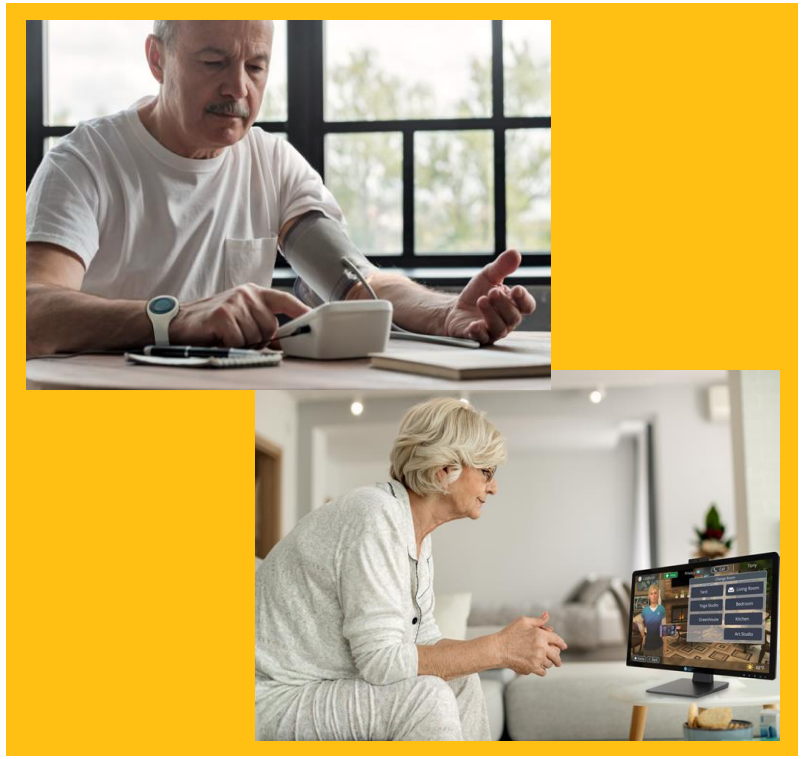
Respond: *provider response, caregiver response, treatment plan adjustments, emergency response*

Support: *assist patients with active care plans for health and wellness goals and objectives*

Electronic Caregiver

An innovative connected care company providing patients with

- Sense of security
- Peace of mind
- Support to meet them wherever they may be in their life's continuum and help them maintain their independence



ECG Operates and Hosts a National Telecare Center

Our Care Agents and Coaches go through extensive continued education, in addition to their pre-existing health credentials including RN's, LPN's, CNA's and Medical Assistants.

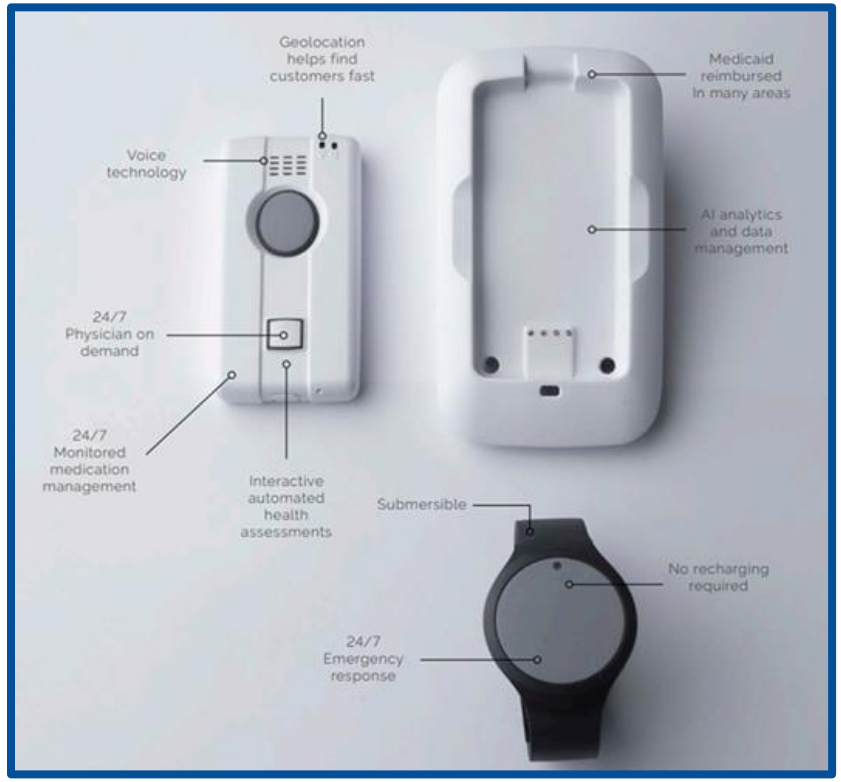
- Quality Assurance Specialists
- Health Escalation Professionals
- Skilled Technical Experts
- Accomplished Care Trainers

ECG & NM DOH – Serving NM Residents Since 2018

Contracted vendor with NM through the department of the Aged and Elderly.

PERS provided via two waivers:

1. **Mi Via** by working with 5 Case Management Agencies
2. **Traditional DD Waiver** through HealthGenics whereby ECG provides PERS equipment & support to HealthGenics



Premier

- **Personal Emergency Response System (PERS)**
  - Wearable pendant (wrist and necklace)
  - RemoteCare 24/7 App
  - PocketMD (via ala carte)
  - GPS-Enabled Protection on-the-go
  - 24/7 Emergency Response
  - Medication Reminders
  - Personalized Health Messages
  - 4G AT&T Cellular Based - No Wi-Fi or Landline needed

Auto Fall Detector

- Automatically triggers an alarm when a fall is detected
- Breakaway necklace style lanyard
- 3-year battery life
- Water resistant, but not submergible
- Up to 400 ft range away from console
- Pairs to Premier and ProHealth

EMS Support – Rapid Response

RAPID RESPONSE MONITORING

- 24 / 7 / 365
- Class-B EMTs or above
- Dual Redundancy
- 3 Large Response Centers
  - Syracuse, NY
  - Corona, CA
  - Henderson, NV

RemoteCare 24/7

GPS LOCATION TRACKING FOR THE PREMIER HANDSET

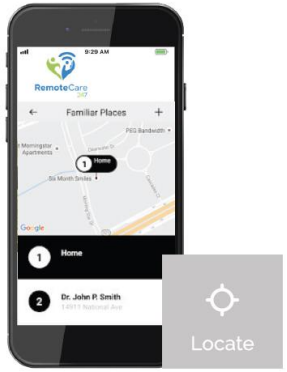
ABILITY TO MONITOR & STORE YOUR VITAL READINGS FOR THE PROHEALTH

CHECK DEVICE BATTERY & SIGNAL STRENGTH

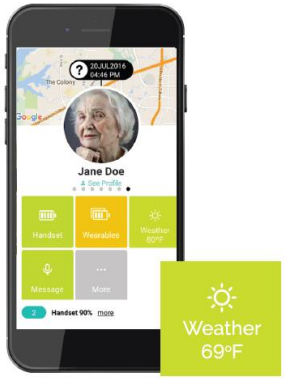
SEND REMINDERS & PERSONALIZED VOICE MESSAGES

MONITOR NOTIFICATION STATUS & SETTINGS

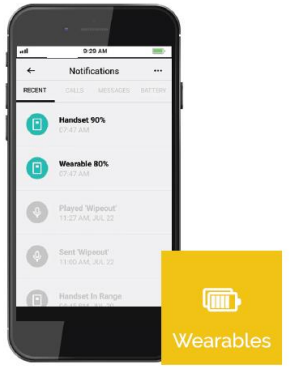
CHECK THE LOCAL WEATHER



Press the **Locate** button to get instant GPS location from your loved one's handheld device. You will also be able to access their location history for the previous 7 days.



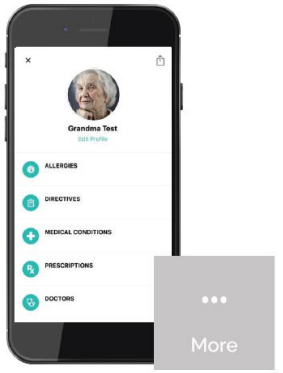
View the **Weather** button to get up to date weather conditions wherever your loved one's handheld device is located.



You will be able to view the battery life on your loved one's handset and wearable button by pressing the **Devices** button in the app.

Did you know? You can manage multiple devices from this app if you have more than one loved one using an ECG Premier Mobile system.

Press the **Message** button to record and send voice messages to your loved one's handheld device. Also send



Use the **More** button to view and your loved one's profile with information on allergies, medical

PocketMD®

PocketMD allows our clients to skip the commute and copay of a physician's office or urgent care, consulting with a doctor in the comfort of their own home.

PocketMD physicians can send in prescriptions to any pharmacy in the nation.

PocketMD helps clients avoid late night trips to the emergency room or urgent care full of other ill people.

ProHealth

- 24/7 Emergency Response
- 24/7 Health & Medication Reminders
- RemoteCare 24/7 App
- Critical Activity Monitoring
- Stylish Emergency Wrist Pendant
- Bluetooth Peripheral Devices
- 4G AT&T Cellular Based - No Wi-Fi or Landline needed

Addison™

… “the World's first & only 3D Virtual Caregiver System”

Design Objective: to achieve high patient engagement

- Automated patient assessments
- Vitals management and monitoring
- Medication management and monitoring
- TeleCare integration
- Emergency responses integration
- Handsfree calling
- Functional movement tests
- Physical therapy monitoring (in development)
- Gamified user experience
- Engagement protocols for worldwide cultural variance
- User bonding
- Cognitive and memory support
- Incorporates
  - Mixed reality
  - Voice interface
  - Touch interface
  - Computer vision
  - AI “Artificial Intelligence”
  - IoT Edge computing
  - Cloud computing
  - RF “Radio Frequency”
  - BlueTooth

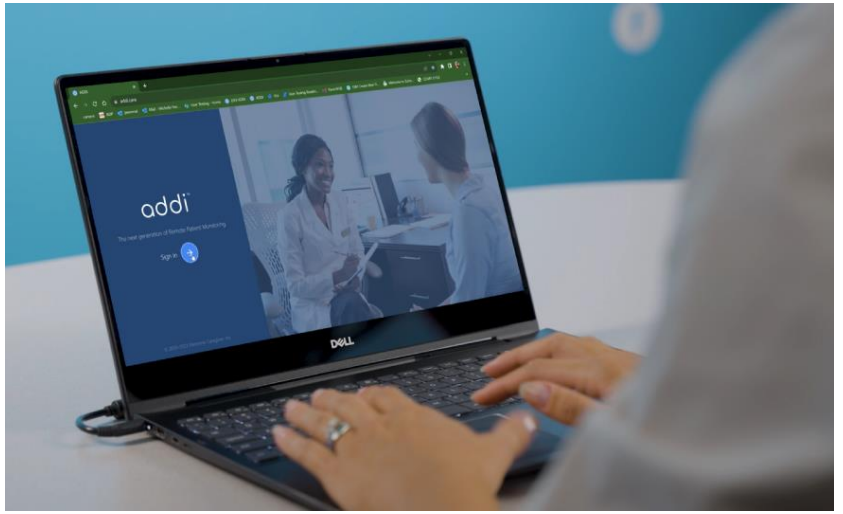
addi™ - ECG's Proprietary Platform

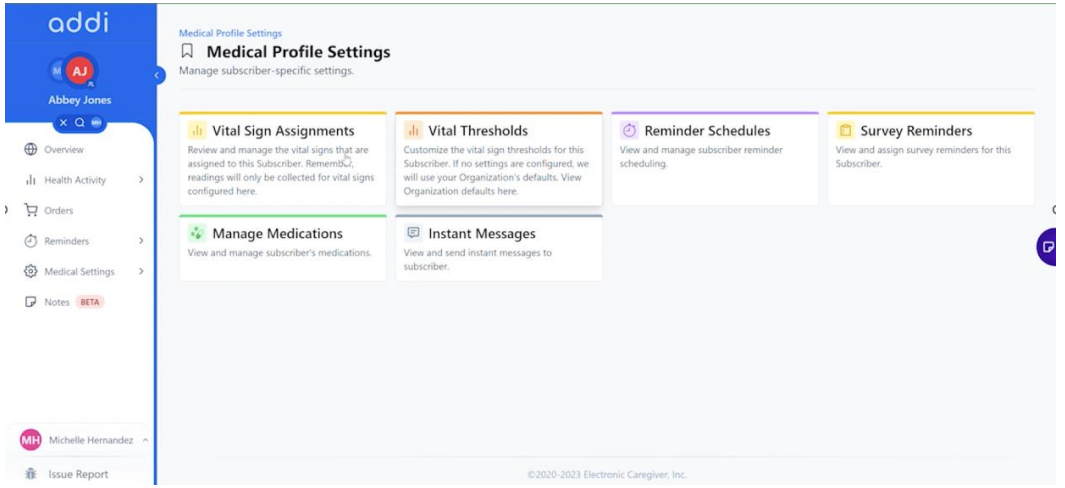
Functions:

- flywheel to integrate a near infinite number of external services, platforms and hardware
- patient care management solution.

Provides:

- Access Control Management (ACM)
- device fleet management
- care plan directives and alerts
- patient data dashboards and
- increasing care management features.





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