

MVAC Meeting: January 25, 2024

Time: 12:30pm to 3:30pm

DDSD and HSD Updates

1. The Mi Via Unit Team is growing:

The Mi Via Unit would like to welcome Mi Via Program Coordinators Krystal Armijo and Anthony Bonarrigo. The Mi Via Unit hopes to fill the last coordinator position by March 2024.

2. Translated forms for Mi Via Participants

Mi Via forms have been translated to Spanish and they are available for Mi Via families to utilize. You can make the request to your Mi Via Consultant. Below are the forms that have been translated thus far.

- Request for Legally Responsible Individual.
- Mi Via Service and Support Plan
- Initial Rights and responsibilities consent form
- Blank EMOD form

3. Updated Mi Via Rights and Responsibilities form:

The DDSD-MVU updated and distributed the rights and responsibilities form. The language below was added to provide clarification on who can be a paid caregiver. It is also a reminder that a boyfriend/girlfriend cannot be a paid caregiver.

- I/we understand that the paid provider cannot be in a romantic relationship with the participant (boyfriend/girlfriend). Per NMAC 7.1.14.1 AA "Sexual conduct engaged in by an employee with a person for whom they are providing care or services is sexual abuse per se."

4. Mi Via Waiver Renewal:

In 2024 we will begin preparing for the Mi Via Waiver renewal, October 2025. The MV Waiver is approved for 5 years and expires 9/30/25. DDSD will be collaborating with HSD and stakeholder like yourselves to renew the waiver. DDSD and the Mi Via Unit will keep this topic on MV agendas to keep everyone informed of where we are in the process and to provide participants and stakeholders with opportunities to provide input related to recommended changes. One item on the renewal list is the Employer of Record Waiver Service. This will be included as a waiver service upon renewal. The MVAC was integral in providing input to the scope and qualifications of this service.

EOR Proposed Qualifications:

Provider Qualifications

- *A Mi Via participant may be his or her own EOR unless the eligible participant is a minor or has an authorized representative (i.e., guardian) over financial matters in place.*
- *Providers interested in becoming the EOR must complete the Employer of Record packet to establish themselves as the EOR and to use the FMA for payroll and other employment related functions.*

Agency Provider Qualifications

- *Hold a current business license issued by the State, county, or city government.*
- *EOR agency providers shall ensure that all individuals providing consultant services meet the criteria specified in this section:*
 - *Be at least 21 years of age.*
 - *Possess a minimum of a high school diploma or GED.*
 - *Have one (1) year of supervised experience working with people living with disabilities*
 - *Complete all required Mi Via orientation and training courses*
 - *Pass a nationwide Caregiver criminal history screening pursuant to NMSA 1978, Section 29-17-2 et seq. and 7.1.9 NMAC and an abuse registry screen pursuant to NMSA 1973, Section 27-71-1 et seq. and 8.11.6 NMAC*

Employer of Record Providers Qualifications:

- *Be at least 21 years of age*
- *Have a high school diploma or GED and a minimum of six (6) years of direct experience related to the delivery of social services to people living with disabilities.*
- *Complete all required Mi Via orientation training courses; and*
- *Pass a nationwide Caregiver criminal history screening pursuant to NMSA 1978, Section 29-17-2 et seq. and 7.1.9 NMAC and an abuse registry screen pursuant to NMSA 1973, Section 27-71-1 et seq. and 8.11.6 NMAC.*
- *An EOR who lives outside New Mexico shall reside within 100 miles of the New Mexico state border within the United States.*

5. Category of Eligibility Information-attached

6. Incentive Rates versus Standard Rates

The Developmental Disabilities Waiver has established “incentive rates” for therapies to utilize for certain counties that don’t have as many therapists compared to the demand. The Mi Via Waiver rates do not offer this “Incentive”, or higher rate, for the same counties with the same needs. DDS will explore all waiver therapy rates to factor in the addition of telehealth allowances and reevaluate the need for incentive rates.

HSD Updates

- EVV will be put on hold until the E codes are built into Authenticare and more information forthcoming. If you would like to get training now, please use website provided.
https://www.youtube.com/channel/UCwnV29qcSNa6_GBktF4Lxzw/videos
- MAD leadership is working with ISD due to long wait times on the phone and for application, recertification, and processing documents timely. When new information comes out everyone will be notified.
- Conduent implemented a MNC intake form on 12/2023, it has been communicated to all participants and their support team. This form will allow a MNC to be requested prior to submitting an invoice for payment.
- DME issues must go through the MCO care coordinator.
- CCSC wait times...Wait times continue to be an issue and HSD is working with upper management to see if we can get a contact person or phone line for ICW cases. ISD has hired over 1000 contract employees and ICW got new people as well. ISD is processing a historical number of renewals and initial applications.