

Work Completed by Steering Committee

A look *back*...
and a look *forward*

Purpose of ACQ Steering Committee

The DDW Steering Committee formed to provide feedback to DDSO on DD Waiver Renewal ideas within the requirements set forth by the Centers for Medicare and Medicaid Services. The Steering Committee functioned in conjunction with task force/workgroups that conducted more in-depth analysis of specific topical areas.

Discussion about forming a Steering Committee started July 2019.



Meeting Commitment:

The required commitment was throughout the DD Waiver renewal process. Meetings occurred on a monthly basis, with a few longer face to face meetings. Some topics needed more discussion than others and these were further analyzed in the task force/focus groups.

- **First Meeting of ACQ Steering Committee:
August 8, 2019**



Membership



- The ACQ members (3)
- ADDCP and non ADDCP providers (4)
- CMAAC (1)
- Advocacy agencies DDPC, DRNM, the ARC, and the Governor's Commission (4)
- Nurse, Therapy and behavior support representative (3)
- Parent and consumer representatives (3)

ACQ DD Waiver Renewal Steering Committee Members:



- **Facilitator:** Wendy Corry, DDSD Contractor
- **Co-Facilitator:** Christina Hill
- 1) **ACQ Members:** Tracy Perry, Virginia Lynch and Angelique Tafoya,
- 2) **Representatives from ADDCP and non-ADDCP:** Tresco (Chris Boston), Dungarvin (Scott Good), Adelante (Reina Chavez) and Non-ADDCP (Melinda Broussard)
- 3) **Representative from CMAAC-** Lecie McNees, Melinda Broussard (alternate)
- 4) **Advocacy Agencies:** DDPC (Barbara Ibanez), DRNM (Tim Gardner), The ARC of NM (Pam Stafford), PRO (Cathy Salazar), Attorney General's Office (Amira Rasheed)

ACQ DD Waiver Renewal Steering Committee Members (Continued)

- 5) **Nurse:** Todd Parker with Dungarvin and co-chair of the ADDCP nursing committee
- 6) **Therapy Network:** Lisa Brow and Dan Archuleta
- 7) **Self-Advocates/family members/guardians:** Marilyn Martinez, Roel Adamson, Fritzi Hardy, June Montoya, Mark Taylor, Daniel Eckman, and Kristal Martinez
- 8) **Tribal Representative:** Sacheen Begay
- 9) **DDSD:** Christina Hill, Jennifer Rodriguez, Casey Stone-Romero, Leah Manning, Linda Ramos, Chris Futey
- 10) **HSD:** Melanie Buenviaje, Shari Roanhorse, Annabelle Martinez



Planning with Stakeholder Engagement

- ACQ Steering Committee meetings (started August 2019)
- People First Meeting September 20, 2019 (Roswell), October 2, 2019 (Albuquerque). Feedback received from meetings were funneled back for Steering Committee to use in upcoming planning meetings.
- Internal DOH workgroups gathered information for proposed changes
- Preparation for discussions of proposals in a task force/focus group meeting were completed to include external stakeholders on specific topical areas
- Task force/Focus Group meetings
- Town Hall –October 30, 2019



Overview of Topical Areas

- Service definitions
- Assessment tool
- Eligibility definition
- Outside review
- Cost containment
- Electronic Visit Verification
- Person Centered Planning
- Rate Study
- Aligning waivers where possible



August 2019-November 2019

- Focus Groups topics were developed
- Town Hall October 30, 2019
- November 4 and November 19 Focus Groups met



December 2019

- **Steering Committee completed initial work of committee by making recommendations on the DDW application to the ACQ.**
- **Discussion of where to next: Application process continues and reviewing the DD Waiver standards**
- **Parking Lot Items brought forth**
 - Need discussion on agency versus independent contractor qualifications, quality of service, etc.
 - Provider meeting to discuss best practices on real person-centered planning and how it works.
 - How do we include the voices and needs of people on the waivers?



January 2020



Steering Committee input/feedback on the DD Waiver Renewal process and ideas on moving forward:

- Hope the Steering Comm. Recommendations will be taken seriously and strongly considered by DDS and HSD moving forward
- It is the culmination of input from over 300 stakeholders and represents significant opportunities to improve the DD waiver system.
- Recommendations accurately reflect the input gathered from stakeholders.
- Agreement that the process used for the DD Waiver Renewal so far has been very positive; people have “felt heard and appreciated”.
- Recommendations that the Standards revisions utilize a similar process; engaging stakeholders at an early stage before decisions are made.
- Review all the Parking Lot items from the various Steering Comm. and stakeholder meetings for possible action items in DD Waiver Standards Revisions.



February 2020 - Current

- Revised purpose of the committee: Work on DD Waiver Standards is the next step.
- DDW Town Halls: September 2020 for DD Waiver 1915 (c) Home and Community Based Waiver Renewal
- DD Waiver Standards re-write in progress with input from various internal and external committees.
- Sub-Committee was formed: ACQ-LCA Committee (November 2020 first meeting)
- Various DDSD Internal Committee Leads brought forth ideas for changes within DDW standards.

DDW Renewal Steering Committee Recommendations

Link to recommendations can be found on the DDS D webpage please refer to Steering Committee 2020-June meeting:

<https://www.nmhealth.org/about/ddsd/coco/acq/ddwsc/>

Three-page summary of Recommendations from steering committee to address DD Waiver Standards Revisions

Workbook encompassed the suggestions implemented by the Steering Committee



Highlights of Edits to DD Waiver Standards

- **Case Management:**

- ✓ Annual Training Updates Required 14 hours
- ✓ Dual Case Loads (SW, Mi Via and DDW)
- ✓ Language added to allow remote/video participation for IDT meetings
- ✓ CM qualifications Updated

- **Customized Community Supports:**

- ✓ Discontinue CCS-IIBS
- ✓ Ability to utilize face to face or remote based support

- **Community Integrated Employment:**

- ✓ Break out monthly unit of billing to Job Development, Job Coaching and Long-Term Job Maintenance
- ✓ Increase Training requirements for job developers and job coaches



Highlights of Edits to DD Waiver Standards

- **Living Care Arrangement (LCA):**

- ✓ Home Study and Subcontractor Application section updated
- ✓ Agency requirements for a plan to support the technology needs of an individual and Direct Support Personnel (DSP)
- ✓ CIHS agency requirements to use state mandated EVV System



- **OTHER:**

- ✓ Definition of IDD updated
- ✓ Agency Responsibility to communicate with guardians about sharing information needed for health and safety.
- ✓ Technology Use in various services
- ✓ Respite agency requirement to use state mandated EVV

Highlights of Edits to DD Waiver Standards:

- ✓ Non-Medical Transportation Service Limits raised from \$750 to \$850
- ✓ Assistive Technology Raised from \$250 to \$500
- ✓ Remote Personal Support Technology allow for direct tech vendors, name change from PST to RPST
- ✓ Supplemental Dental Discontinued
- ✓ EVV: Implemented January 2021 (Respite and CIHS)
- ✓ New Training Modules and more on-line training options
- ✓ Move Children from Annual Resource Allotment (ARA) to Outside Review process for efficiency and consistency



People First Meetings(Listening Sessions)

Few of the Comments and Suggestions from Listening Sessions:

- Expressed desire to be more independent.
- People want to stay home when they want. Sometimes not allowed to stay home because no staff available
- Telehealth need more options for rural areas
- Individuals want more help accessing and knowing what Technology is and what is available (Assistive Technology and Personal Support Technology)

Some of the changes made based on suggestions from Listening Sessions:

- LCA homes to have wi-fi access for individuals.
- Improve RPST so that agencies and Individuals can utilize more Technology for paid and unpaid supports
- Increased AT from \$250-\$500
- Allowance for telehealth of BSC, Therapies and nursing
- Community Inclusion “hybrid” of in person and virtual



Appreciation

- Committee Members: Past and Present
- People First Meetings (Listening Sessions)
- Focus Groups
- Town Hall Feedbacks
- Various Stakeholder Group meetings/letters
- This group has taken the initiative to make and be the voice in making change happen.
- DDS has taken your feedback and we would like to say, “Thank You”. This has made significant changes in how services will be provided as well as having an impact on positive changes for those we serve.



A look forward: Where do we go from here?

- 1) Core Members no longer with us? Missing the voices of Self-Advocates, family members and guardians.
- 2) New Purpose of Meeting?
- 3) Continue or wait to reconvene closer to next renewal?
- 3) Meeting Times?

