

ACQ DD Waiver Steering Comm. Conf. Call
Minutes November 4, 2019

Participants: Amira Rasheed, Virginia Lynch, Chris Boston, Melinda Broussard, Cathy Salazar, Lisa Cisneros-Brow, June Montoya, Alice Liu McCoy, Lee Hopwood, Tim Gardner, Fritzi Hardy, Pamela Stafford, Kim Caudill, Chris Boston, Melinda Broussard, Cathy Salazar, Tracy Perry, Leah Manning, Chris Futey, Melanie Buenviaje, Jen Rodriguez, Steve Schwan, Linda Ramos, Melanie Buenviaje

Wendy Corry, Co-chair- ACQ DDW Steering Committee
Christina Hill, Co-chair- ACQ DDW Steering Committee

1. Welcome and Introductions
2. Update/recap on the focus group process
 - The intent of the focus groups is to have a well-rounded membership to discuss the DD Waiver Renewal topics from multiple perspectives (provider, self-advocate, family member, guardian and advocate agency).
 - Many topic areas have already had conversation with various stakeholders (ex. Case managers, therapists, Non-Medical transportation, EVV, listening sessions with self-advocates, etc.)
 - DDSD would like to widen the invitation list for the focus groups to include more stakeholders. Steering Comm. members are encouraged to invite 2 additional people to attend any of the focus groups (a total of 3 people representing your constituency).
 - Steering Comm. members are also encouraged to talk with their constituency prior to the focus group meetings and bring their thoughts and ideas to the meetings. DDSD will send out a document soon of key Waiver Renewal ideas on the various topic areas for discussion in Focus Groups so people have something in writing that they can think about and respond to.
3. DDSD summary of the current status of and review of the topical grid
 - DDSD is in the final stages of putting information into topic areas. (We want to have a document prepared that people can react to when we request input and it has taken longer than hoped for to finalize this document.)
 - DDW Topical Items have grown into two categories:

1. Items where focus group is not necessary but early information can be shared. Discussed items today
2. Topics for input discussion and dialogue in focus groups
 - DDSD reviewed the specific early information items on the topical grid for team members. This document is attached to the minutes. A parking lot item was raised regarding employee's vs subcontractors. There was also a discussion on cost neutrality and ICF's. HSD will distribute additional info about this to the team.
4. Feedback on the 2-day focus group draft agenda
 - A reminder from a team member of the importance of establishing and enforcing ground rules for the focus groups. (Ex. keeping people on track so everyone has time to speak).
 - No additional feedback on the agendas.
5. Discussion and decision on dates for the focus groups
 - We understand the dates are not ideal for everyone but need to go with the majority of people's wishes.
 - Dates for the focus groups- Monday Dec. 2 from 9:00-3:45 and Dec. 3 from 9:00-4:30
 - Location: UNM Center for Development and Disability 2300 Menaul Blvd NE, Albuquerque Room103E
 - Calendar invitations will be sent out
6. Native American/Tribal representation on the Steering Comm.
 - Co-chairs have reached out to the Gov. Comm. on Disability, EPIC's and a PRO contact. We will also reach out to DDPC's contact as recommended.
 - HSD described in detail the formal Tribal consultation process which is a government to government meeting
7. Two Virtual Town Halls were held on Oct. 30. The surveys were very positive about the effectiveness of this modality (understanding that nothing will replace face-to face).
 - You will find important information about DD Waiver Renewal on the DD Waiver Steering Committee page:
<https://nmhealth.org/about/ddsd/coco/acq/ddwsc> and the final version of the virtual DD Waiver Renewal Town Hall is posted here:
<https://nmhealth.org/about/ddsd/pgsv/ddw/>

8. 11:30 Adjourn

9. Next meetings:

- December 11, 10:00-12:30 **DDPC**
- January 8, 2020 10:00-12:30 Bank of the West
- February 12, 2020 10:00-12:30 Bank of the West
- March 11, 2020 10:00-12:30 Bank of the West

Parking Lot: Please note new item from the 11/4 meeting

- **Need discussion on agency versus independent contractor qualifications, quality of service, etc**
- Provider meeting to discuss best practices on real person-centered planning and how it works. Members that have expertise in this could share their experiences on how to shift mindsets, business models, etc.
- Nursing and healthcare coordination specific to people with behavioral health needs to be explored during the Standards work.
- There is concern about implementing a new Supports Waiver with the existing provider network.
- Items for the Support Waiver and the DD Waiver Standards: Therap, family education services, creative living care arrangements and transportation, relaxing strict administrative requirements that don't related to outcomes of people, and provider use of technology for training purposes.
- Direct service professional crisis- need consistent caring people, they need to treated well and be respected and supported
- How doe we include the voices and needs of people on the waivers that are medically fragile, need more hands-on care?