

**Provider Reporting Requirements
Respondent/Topic Area/DDSD Response**

Public Respondent	Feedback	DDSD Response
ADDACP	<p>For GERs, new guidelines that reflect the person's rights per the Know Your Rights Campaign.</p> <p>Will there be a review period? Guidelines need to be updated to reflect the emphasis on choice making by the individual. "Dignity of Risk"</p>	<p>GER Reporting Requirements was distributed 9/15/17.</p>
ADDACP	<p>Page 1: Section: Consumer Census and Service Summary per Provider Agency Although all agencies in the Waiver field keep current records on all individuals in service, we are at a loss as to why the information in this section would not be available to authorized state employees through the Therap system and/or the Medicaid Portal. This requirement appears onerous and time consuming for providers and any information provided to the state would be subject to change immediately after it was submitted. Could you please explain the purpose of this census, why it is not already immediately available to the state through other means and why there is a 24 hour window to respond if needed?</p>	<p>The DD Waiver does not have a consolidated data management system or any record of caseload assignments within provider agencies.</p>
Survey Monkey	<p>Page 2: Section: General Events Reporting</p> <p>General Events Reporting Requirements: Section 2: Reference is made to 'Appendix XXX: GER Reporting Requirements' but this appendix is not available for review. It is problematic to ask that we agree to something without being able to review the document.</p>	<p>GER Reporting Requirements was distributed 9/15/17.</p>
ADDACP	<p>Page 3: Section: Regional Office Request for Intervention (RORI)</p> <p>Although current providers of Waiver services are well aware of the RORI system, this section is too general in scope. More details on the process itself should be provided with timelines, etc.</p>	<p>Thank you for your feedback. DDSD is currently revising the RORI/RORA process. Please refer to the Provider Reporting Requirements chapter.</p>

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ADDCP	<p>ADDCP Response to Released Chapters of the Waiver Standards: First a couple of comments on the overall structure of the chapters that were released. Although the chapters seem to flow and there was an apparent attempt to be as informative as possible there are several concerns. First, since there are no chapter numbers, there are also no lettering or numbering of the various sections in each chapter. This makes identifying areas of concern much harder. One must identify the page number, then the paragraph number and then the line numbers instead of Section ?, Paragraph ?, etc. etc. And if there is an appendix to the chapter, those pages are not normally numbered at all. Second, the choice of wording is sometimes problematic. In some instances, the same choice of words appears to reference different groups, e.g. use of the word provider, or provider agency, to denote who is responsible. The intent of the meaning in each instance is unclear. Third, several times in the released chapters, reference is made to other documents that are not included in the pages that were released. It is impossible to agree to something without being able to actually view the document referenced. This is also true when reference is made to requirements based on as yet unreleased chapters. We will attempt to point specific examples in our notes on the chapters reviewed. Fourth, the use of acronyms that have not been previously explained is problematic. Although most people making comments about the standards will probably be aware of the acronyms, a first time reader of the standards may not be as well versed in Waiver speak. Fifth, we attempted to approach this review from two viewpoints. The first viewpoint was that of the seasoned provider/agency who has been providing waiver services for some time. The second viewpoint was from that of an outsider to the waiver field, e.g. an individual/guardian or family member new to the waiver, and whether the standards were concise and readable to that person. We also attempt to cross check the requirements in these standards to related NMAC chapters</p>	<p>Thank you -formatting and references will be corrected in final draft. Documents are being released as available.</p>
7/18/17 Forum	<p>GER – reporting guidelines still to come....when? – and will there be a review period?</p>	<p>There was a review period for GER.</p>