

Mi Via Advisory Committee

Organizational Issues Meeting 1/30/2013

The Mi Via Advisory Committee supports the Mi Via Waiver program in the following ways:

To reinforce the Mi Via philosophy of self-direction;

To engage “on the ground floor” in providing input and recommendations during policy considerations;

To assist the State Mi Via Waiver Program with the on-going evaluation and improvement of Mi Via; and

To help identify ways to simplify the Mi Via processes.



**Mi Via: Choosing
Self-Direction**



Date: January, 30, 2013 1:00 pm to 3:30 pm

Minutes: Mi Via Advisory Committee

Present In person: Andrew Conticelli, Orlando Vasquez, Gina Gallardo, Scott Turner, Heather Ingram, Kim Shipman, Mark Fenton, Shari Roanhorse, Bette Telles, Lisa Gianardi, Guy Surdi, Carole Kilgore, Rebecca Shuman, Maria Guillen

Via Phone: Dolores Harden, Tana Hemingway, Althea McLuckie, Nadine Maes, Travis Goldman, Carol Watts, Stevie Bass, Teresa Karnes, Gary Benavidez

Absent: Tony Chavez, John Anaya, Doris Husted, Shari Jensen

1. Welcome and Introductions

Mi Via Advisory Committee members present on the phone and in person introduced themselves. Two members of the public were present—Rebecca Shuman who is a consultant with AAAPD, and present to assist Carole Kilgore as needed, and Guy Surdi from the Governor's Council on Disability.

2. Review Agenda; Add Additional Items

Agenda approved as presented.

3. Approve Minutes-10/16/2012

Changes submitted by Tana electronically, but no other recommended changes made by committee members. After corrections are made the final version will be posted to the Mi Via website.

4. Mi Via Advisory Committee Contact Information

- a. New Members contact information has been added to the Mi Via web site.
- b. Review Ground Rules: Ground Rules were reviewed and approved as presented.

5. Xerox Update

Heather Ingram provided the FMA update. Heather Ingram reports that Xerox is now taking appointments for fingerprinting, but they do not turn away walk-ins. The appointments have significantly reduced turnaround time. Out of cycle payments will only be done when it is our error or mandated by the State. Vendor payments are going out weekly, as they are pulled each Monday and paid each Friday.

6. Molina Update

Kim Shipman gave the Molina update. Kim stated that the TPA is still under a 10 day review time at approximately 4 days. Kim introduced the new Health Care Service Manager, Maria Guillen. She mentioned that Molina still has a contractor ombudsman, Sharon Baca who is not an employee of Molina who serves to facilitate issue resolution.



7. Human Services Department (HSD) Update

Orlando Vasquez gave the HSD update. He indicated that the HSD is still in the contracting process for the MCO's under Centennial Care. An announcement will be made in early February detailing the awardees. The debit card is to be used for approved purchases of goods instead of using paper checks. Participants can use the debit card for payments over the phone or internet. The issue of the debit card fees was discussed when you make a payment through a company representative telephonically. Using automated phone features or the internet usually does not result in a service fee. The debit card works like all other debit cards in that the owner reports any fraudulent activity to recover any stolen funds. The HSD completed a waiver amendment to Center for Medicare and Medicaid Services (CMS) to ask permission to use the debit card with a proposed start date of 03/01/13.

8. Survey Subcommittee Update

Orlando Vasquez gave the update. We received 88 surveys which represent approximately a 7-8% response rate. We need three years for a good comparison and this year is considered year 1 or the baseline. Each nine months or so the survey will be released so that it is offered during different times of the year. There should be more communication between the consultants and the participants. The subcommittee may develop a list of questions that the consultants can use at each meeting with participants. This would promote more consistent information dissemination, as well as topic coverage across all participants. Subcommittee will redesign the survey, but not change it dramatically. Also, the subcommittee will make recommendations to the full MVAC. The topic of quality improvement was also discussed, and determined that the only direct and organized information from participants comes from the survey. Each MVAC meeting will include an update regarding quality improvement initiatives. The current members of the survey subcommittee are—Carol, Nadine, Bette, Tana, Lisa, and John. Survey subcommittee will have ongoing meetings to work on the topics discussed, and will meet telephonically on 02/15/13 from 9:30—10:30 a.m.



9. Mission of the MVAC and Election of Officers

Centennial Care transition for Mi Via participants going to self-direction was discussed. The Centennial Care RFP is available on-line for anyone to read. Members wanted to know how they could be involved in the development of the self-direction under Centennial Care. Orlando agreed to ask the HSD executive management, and possibly email the committee by 03/04/13. The Centennial Care group of MVAC members will meet on 02/07/13 at 1:00 to organize ideas around assistance that can be provided to the State. This group was comprised of Bette, Tana, Althea, Lisa, Gary, Stevie, and Dolores with Bette being the lead. Orlando will set up the conference call for this meeting. An email will be sent to all voting members to nominate themselves or others for the officer positions of chairperson and vice-chairperson. A vote will take place via email, and elected officers will be officially announced at the next MVAC meeting in April 2013. Consensus was reached by the committee that the officers should not be from the consultant agency, TPA, or FMA membership (Carol Watts, Kim Shipman, Teresa Karnes). The other fourteen (14) members are all eligible to serve as officers.

10. Action list:

- a. Solicit voting members nominations for chair and vice-chair, and tally votes (Andrew)
- b. Set up conference call for February 7, 2013 for Centennial Care group (Orlando)
- c. Discussion with HSD management regarding the MVAC role in Centennial Care self-direction. (Orlando)
- d. Convene Survey Subcommittee on 02/15/13 from 9:30—10:30 a.m.
- e. Minutes from 10/16/12 meeting posted to the web site (Andrew)

11. Public Comment

None

12. Close: Schedule Meetings

April 25, 2013 1:00 - 4:00 pm, Bank of the West Bldg., Hayman Conference Room, 5301 Central Ave. NE, suite #201, Albuquerque, 87108.

