



## NMSIIS Training FAQs

**1. Is training available in-person?**

Yes. Please contact the NMSIIS Help Desk (833) 882-6454 to discuss scheduling an onsite training opportunity.

**2. Is training available online?**

Yes, online training can be found on our [Training Page](#).

**3. How long do the trainings take?**

Depending on the requested level of access to NMSIIS, training can take up to 90 minutes (for full access).

**4. Will I receive a certificate after I complete the NMSIIS training?**

Yes, a certificate will be available to print or download on the NM TRAIN platform after the training is complete.

**5. How often am I required to take the NMSIIS training?**

Currently, there are no mandatory recertification requirements. We strongly encourage each NMSIIS user to review online refresher training at least once per year to ensure they are aware of any updates or changes.

Users that become inactive in the system and have not logged in to NMSIIS in more than 12 months will be required to re-take the NMSIIS training.