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November 21, 2018

Hello New Mexico HCBS Providers,

This is an important communication to notify you that the distribution of data collection tools for the HCBS Rate Study will be delayed. In addition, **the first-time study period will NOT be starting Monday November 26th**, as originally planned and communicated.

PCG is continuing to work closely with DDSD and the ACQ rate study subcommittee to determine the best way to collect time and effort data from programs. Further communication regarding the tools and timelines will be provided in the coming weeks.

We thank you for your understanding and apologize for any inconvenience this causes. If you have any questions, please call us at our toll-free help line at 1-844-225-3658 or email us at NMHCBSRateStudy@pcgus.com.

We appreciate your patience as we refine a process and tools that will be most beneficial and efficient.

Sincerely,

Public Consulting Group, New Mexico HCBS Project Team