



Public Focus. Proven Results.™

September 12, 2018

Hello New Mexico HCBS Providers,

New Mexico Department of Health, Developmental Disabilities Supports Division (DDSD), has contracted with Public Consulting Group, Inc. (PCG) to perform a study to recommend reimbursement rates for individuals with intellectual and developmental disabilities receiving services through the Developmental Disabilities (DD), Mi Via (MV), and Medically Fragile (MF) waiver programs.

Founded in 1986, PCG is headquartered in Boston, MA and provides management consulting to assist public sector agencies better serve their targeted populations. PCG has extensive national experience working with providers on rate study efforts and assisting with implementation of person centered planning and the Home and Community Based Services Final Rule.

PCG recognizes that providers are the foundation to the system of support for individuals with intellectual and developmental disabilities and appreciate working with DDSD to support you through an inclusive rate setting process. We pride ourselves on a participatory rate setting process, with a focus on stakeholder engagement and technical assistance. Your input is essential to ensure the rate recommendations accurately reflect the cost of the important services you provide and we look forward to working with you over the coming months. To ensure you the opportunity to stay informed and engaged throughout this project, we have established a communication plan to provide on-going transparency of the work underway.

As mentioned in the letter from Director Jim Copeland, PCG will be introducing the project during a meeting being held on September 25 from 1:00-4:00 in Albuquerque. In addition to sharing information on the project, the agenda will also include a Question and Answer period to obtain valuable feedback and input from the field.

In the spirit of communication and transparency, we have established a dedicated phone line and email address for this project.

Email address: NMHCBSRatestudy@pcgus.com

Phone line: 1-844-225-3658

Please do not hesitate to contact us with any questions, concerns, or thoughts. We appreciate your participation in this important initiative for the State of New Mexico, and we look forward to working with you.

Sincerely,

Public Consulting Group, New Mexico HCBS Project Team