

**New Mexico Telehealth Commission
Meeting Minutes
May 13, 2008
NMC and Workforce Development Center
Albuquerque, NM**

Commissioners Present: Robert Mayer, Maggie Gunter, Leo Baca, Lynne Anker-Unnever, Steve Adelsheim, Dale Alverson, Bill Dunbar, Lowell Gordon, Danice Picraux, Liz Stefanics, Stephen Vaughn, Craig Wingate, Stephen Easley, Jeanette Velarde

Commissioners Absent: Michael Belgarde, Mark Duran, Paul Ehrlich, Jim Holloway, Dwayne Jordan, Richard Leuker, Ben Ray Lujan, Jane Breen Pierce, Roy Soto, Tomas Torres, John Tiernan,

Commission Staff Present: Deborah Gallegos, Margo Gomez

Stakeholders Present: Patricia Montoya, Arturo Gonzales, Terry Boulanger, Reza Ghadimi, Jeff Repichowski, Kooch Jacobus, Joseph Scaletti, Bob White, Jeff Blair, John Stanley, Mark Gottlieb, Tim Snyder

Welcome and Introductions: Chairman Bob Mayer outlined the agenda for the day and introduced the presenters, Quorum reached.

Business Items:

| Topic | Discussion | Action/Person Responsible |
|---|---|----------------------------------|
| Approval of Agenda | | |
| Approval of minutes | April 25, 2008 Minutes were approved | |
| Telehealth and Health Information Technology –Perspective from the Governor’s office | <p>Ms. Welby thanked the Commission for all their good work.</p> <p>Executive agencies are working on the FY10 budget which will be completed by 9/1/08 and then submitted to DFA.</p> <p>The Governor is looking for recommendations from the Chairman and the Commission on which initiatives they want to insert into the executive budget.</p> <p>During the last legislative session, privacy for electronic medical records was addressed in a bill sponsored by Rep. Peter Wirth and Rep. RJ Berry. It passed the House 51 to 10 but died in senate. The Governor may include it in the special session.</p> <p>Governor’s office is reexamining the make-up of the Commission, including whether or not 25 commissioners are still needed and how the Commission can best support the Governor’s initiatives for the State.</p> <p>The Governor would like to see a plan on how all the work in health information technology ties together, including data, programs, infrastructure and how this can make health care more efficient. Part of the plan should include initiatives such as telehealth programs, medical records and health information exchange. The plan needs to highlight programs such as SBIRT, PSTD, Echo and emphasize their successes.</p> | Michelle Welby |

| | | |
|--|---|----------------------|
| Health Information Exchange/Demonstration | <p>Commissioner Gunter introduced Dave Perry, chief information officer for Lovelace Clinic Foundation (LCF). He has an excellent background to be leading this effort to develop a Health Information Exchange (HIE). We in New Mexico are fortunate to have been chosen for one of nine National Health Information Network (NHIN) grants. The grant is supporting the New Mexico Health Information Collaborative (NMHIC).</p> <p>Dr. Bob White presented an overview of HIE.</p> <p>A health information exchange network combines various sources of health information that are electronic. It is faster and cheaper than using paper records and allows a physician to see all of a patient's records at once. A clinician can enter a patient's identifying information and retrieve the records. When the encounter is done the records can be updated. All records reside with the originating clinician.</p> <p>The HIE will use national standards.</p> <p>Part of the project is to produce a business plan demonstrating the sustainability of the exchange. To this end, NMHIC and the Regional Health Information Organization (RHIO) have polled physicians and received 513 responses so far. The two services most requested were: to get laboratory and pathology results electronically, and to have access to a summary patient record.</p> <p>John Stanley, director of information technology for MedPlus demonstrated a functioning Health Information Exchange. Med Plus uses a product called First Gateways for the exchange in NM.</p> | Maggie Gunter |
| Exchange Demonstration | Slides from the presentation will be distributed to the Commission. | |
| EMR project update from PCA | Electronic Medical Records project by the Primary Care Association. | David Roddy |
| LUNCH BREAK | | |
| Electronic billing incentives | <p>Discussion on creating a plan to move all providers to electronic billing and claiming.</p> <p>Benefits:</p> <ul style="list-style-type: none"> *Timely payments if claims are submitted electronically. This incentive is currently in place but may need to be publicized. *Improvements to business flow, staff time, efficiency. *Efficiency because the practice is submitting clean claims -- coded appropriately and can be paid quicker. <p>*Coding improvements with electronic systems</p> <ul style="list-style-type: none"> *Built-in coding rules and edits *Better claims tracking <p>*Fraud detection</p> <ul style="list-style-type: none"> *Documented audit trail *Accurate identification <p>Possible incentives:</p> <ul style="list-style-type: none"> *Tax reduction | All |

| | | |
|---|---|--|
| | <p>*Differential reimbursement rates *Direct grant to support clinicians (impact of anti-donation clause?) *Technical assistance and training * Provide CME's (at lower cost)</p> <p>Potential barriers: *High cost and technical nature of the systems *Applicability to specialty practices *Training</p> <p>Note: A survey to find out what the actual barriers exist has been sent out electronically. In addition, NMHIC and HPC will collaborate on a survey for people who do not have email address.</p> <p>Who are the groups that will make this happen? Medical Society (through Health Xtranet?) Behavioral Health Collaborative Managed Care Organizations Local Hospitals and the Hospital Association New Mexico CHILI Specialty Associations Office of Community Health (UNM) Primary Care Association Association of Hospice and Homecare New Mexico Medical Review Association Lovelace Clinic Foundation Center for Telehealth (UNM) Telehealth Alliance</p> | |
| <p>Possible agenda items for June 16</p> | <p>Dr Aurora on the expansion of ECHO Legalities of EMR and privacy NM CHILI on HIPPA Privacy collaborative (HISPC) update Subcommittee on business plan</p> | |
| <p>Meeting adjourned at 3:25 pm</p> | | |