

# Mi Via Advisory Committee (MVAC) Quarterly Meeting Minutes January 26<sup>th</sup>, 2023, 12:30-3:30 Meeting Location: Teleconference

#### 1-Attendance and Introductions, Chair A. Mcluckie Meeting called to order

Members: State: Guest:

A. McLuckie

J. Sena D. Balderas D. DeHerrera B. Hill M. Buenviaje A. Gonzales S. Bass R. Aguilera C. DeCamp S. Eckert E. Hill E. Romero A. Salazar V. Yanez K. Nash J. Neal-Post J. Rodriguez J. Mares

S. Skaar S. Leyba
M. Keane R. Valerio
A. Rasheed N. Hernandez

P. Gull

### 2-Review Agenda and Previous Meeting Minutes,

- ◆ Motion by B. Hill to approve the minutes. P. Gull seconded the motion. No discussion.
- ◆ October, 2023 meeting minutes were approved as amended Motion by B. Hill to approve. J. Sena seconded the motion. No discussion.

## 3-Housekeeping, Chair, A. Mcluckie

- ◆ Public comment signup None
- ♦ Updates:
  - Agenda and meeting will look a little different than previous meetings
  - There will be one point of contact for the MVAC and one for the State
    - MVAC-Althea McLuckie (575) 776-1755,
       4advocacyonlynow@gmail.com
    - State- Jen Rodriguez (505) 670-2407, jennifer.rodriguez@doh.nm.gov



- Meetings intended to be conversational and respectful
- State agenda items will be interactive and reflect what the State is seeking feedback on
- State updates and announcements, not requiring feedback, will be sent in advance of the meeting

#### 4-By-laws Review and Vote, By-laws Committee, Chair A. Mcluckie

♦ Motion by B. Hill to approve. J. Sena seconded the motion.

Discussion on "Conflict of Interest" and recommendation from J. Neal-Post to mirror language from the ACQ Bylaws in this area. The Bylaws Committee will discuss this and review for the next set of revisions to bylaws in the future.

#### 5-Membership Committee Update and Vote, S. Bass

- ◆ Membership voted on "block" of 5 new members
- Motion by M. Keane to approve 5 new members. J. Neal-Post seconded
- ◆ See attached meeting notes from 1.18.23 Membership Committee
- ◆ Recommendation to incorporate a "buddy system" for new members and veterans, Email Chair, A. Mcluckie, if interested.
- ◆ Recommendation that the MVAC develop a video orientation and handbook for new members; contact A. McLuckie if interested

## **6- State Staff Partnership Discussions**

Palco Issues-HSD – Ongoing issues with Palco and paperwork needing to be submitted by families multiple times: EOR packets, Employee packets or VPR's.

- ◆ A. Salazar will follow up with HSD to give specifics on this issue. HSD needs this to identify if the issue is individual or systemic.
- ◆ Contact Deanna DeHerrera at HSD with any issues or concerns: deanna.deherrera@hsd.nm.gov, or (505) 629-7260



HSD 100 Form-HSD – Families are getting frustrated with having to submit the HSD 100 packet multiple times a year with no communications as to why. This is not due to error in their packet.

- ♦ ISD mailing out recertifications every 3 months due to a pandemicrelated backlog. Once pandemic is over this should no longer happen.
  - When completing/submitting HSD100 write "IC Waiver"
     (Institutional Care Waiver Unit) on every page of the packet.
  - If you receive a second packet, call the Consolidated Customer Service Center (CCSC) to check if you need to send in the second one
    - Discussion that calling the CCSC does not result in assistance or getting questions resolved.
    - Contact Deanna DeHerrera at HSD with any issues or concerns: <u>deanna.deherrera@hsd.nm.gov</u>, or (505) 629-7260
- ◆ Recommendations from MVAC:
  - Add a check box to recertification form that allows you to check "IC Waiver" on each page
  - Put information on current issues and what is happening in MV Newsletter to inform people, in case they are experiencing the same thing
  - Staff in CCSC need more training
- ◆ HSD is forming a workgroup to develop a grievance process for Conduent. Request for MVAC representation was made. This was a direct request from the MVAC to have a grievance process for Conduent.

### Waiver Amendment Projects

◆ Vineland Adaptive Behavior Scales, Third Edition PowerPoint presentation by Selina Leyba

٠



- ◆ Presentation on the new version of Vineland Adaptive Behavior Scales, Third Edition. This is not a new requirement or process for Mi Via participants, it is part of the annual in-home assessment process. What's new is asking Consultants, participants, family members, EORs to get a copy of results and use in the annual person-centered planning process.
- Chair, A. Mcluckie will reach out to members to consolidate feedback and submit to DDSD, J. Rodriguez. Questions to consider:
  - Are you using information from the Vineland in planning person-centered supports for participants?
  - Is there any information you need to plan that is not included in the Vineland?
  - Do you know how to get your Vineland results?
  - Does the consultant ever use or talk about the Vineland results with you? Would you like that?
  - Note-meeting included a conversation on a notation in the slide presentation regarding annual or every other year Vineland administration. MVAC participants who spoke were interested in reducing frequency of Vineland.
- ♦ EOR Waiver Service Discussion lead by DDSD, E. Hill
  - ◆ DDSD has drafted a Mi Via Waiver service for the Employer of Record role. This will be written into the waiver and submitted to CMS as an amendment to be a paid waiver service, unless the participant remains their own EOR.
  - ◆ Chair, A. Mcluckie will reach out to members to consolidate feedback and submit to DDSD, J. Rodriguez within 2 – 3 weeks. Needs/Questions to consider:
    - Review draft service and see if it is clear, anything missing, etc. Content, not typos
    - What is the most difficult thing about the EOR role (besides it being nonpaid)?
    - What qualifications and training should EORs have?



- How can we utilize EOR as a paid service to the maximum extent? Any other ideas for responsibilities the EOR can perform? Other considerations?
- ◆ Employment Outside Individual Budget Allotment— Discussion lead by DDSD/DOH, E. Hill
  - ♦ NM is an Employment First state. This means supporting working age adults to have access to valued employment opportunities as the preferred service in New Mexico. Every person has the right and ability to work given opportunity and access. Access to competitive integrated employment enables the person to engage in community life, control personal resources, increase selfsufficiency, and is a proven method for creating community inclusion, identity, status, and roles. In person centered planning, members must first look to and consider utilizing community and natural supports to assist people to attain their employment goals. As such, supported employment activities are a planning priority for all working age adults.
    - ◆ DDSD is proposing the payment for Employment Supports be outside of the Individual Budgetary Allotment.
    - ◆ Chair, A. Mcluckie will reach out to members to consolidate feedback and submit to DDSD, J. Rodriguez. Questions to consider in feedback
    - ♦ What are ways to incentivize employment supports?
    - Do you think this will increase employment opportunities for Mi Via participants?
    - ♦ Any concerns with this approach?

#### 7- Member Recommendations for Mi Via, Chair, A. Mcluckie

- ♦ S. Skaar expressed the need to improve communication between MCO Care Coordinators and Consultants due to long waits when first entering Mi Via and duplicative requests for assessments.
- Recommended doing assessments together



#### 8-ACQ Liaison Update, S. Bass

- ◆ S. Bass informed MVAC her term on the ACQ will end in October 2023 Chair, A. Mcluckie, will pick the new ACQ member to represent MVAC
- ♦ Next ACQ meeting 2/9/23 from 9:00 1:00
- ♦ Members were asked to suggest issues to be brought to the ACQ meeting. B. Hill suggested the MCO challenges previously identified by S. Skaar.

#### **9-Public Comment**

**♦** None

## 10-Proposed New Business - Keep on agenda for next meeting

- C. Lukowski agenda request tabled, as she was not in attendance: Information on guardianship-Office of Guardianship, DDC, can present at future meeting and provide resources
- Recommendation from S. Bass to get to know members better and incorporate an 'elevator speech' from everyone to learn their passion and why they want to be on the MVAC
- Discussion on possibly adding a new standing agenda item of an "Interagency" section.

## 11-Final Comments and meeting adjourned, Chair

♦ Motion to adjourn made by B. Hill and J. Sena seconded the motion.

## **2023 MVAC Meeting Dates**

January 26, 2023	12:30-3:30
April 27, 2023	12:30-3:30
July 27, 2023	12:30-3:30
October 26, 2023	12:30-3:30

https://www.nmhealth.org/about/ddsd/coco/acq/mvac/