New Mexico Health Information System (HIS) Act Advisory Committee Meeting

New Mexico Hospital Association 7471 Pan American Fwy, Albuquerque, NM 87109 30 July 2019, 1:30 - 3:00 pm

HIS Advisory Committee Members present:

Robert Doucette - Office of Superintendent of Insurance Jeff Dye – New Mexico Health Association Mark Epstein – Health Insurance Provider (True Health New Mexico) Kristina Fisher – Health Consumer Group (Think New Mexico) Brenna Gaytan – Health Insurance Provider (BCBS) (for Janice Torrez) Susan Gempesaw Health Care Provider (PHS) Nandini Kuehn – Health Consumer Michael Landen – New Mexico Department of Health (NMDOH) Bill Patton – Taos Holy Cross Hospital Bonnie White – UNMH Judith Williams – Health Data Anthony Yepa - Indian Health Services

Members not present:

Denise Gonzalez – Health Consumer

NM Department of Health Attendees:

Keaton Hughes – Health Systems Epidemiology Program

Public Attendees:

Jane Wishner – Governor's Office Policy Advisor for Health and Human Services Ian Esquibel - Coach, Facilitator and Consultant

Review Minutes from June 11, 2019 Meeting

• Minutes approved

Review Agenda

• Agenda approved

Stakeholders suggested for stakeholder engagement:

- Medical Society and ARISA Business Health Community
- Independent Insurance agency of NM (brokers)
 - o True Health NM

- Western Skies / payors already have consumer groups to test with
- Consumers of groups that can represent consumers
- Businesses ensure small and large business communities are both represented
- A quality focus group
- Researchers
- Policy makers and policy analysts
- Local constituents (during engagement efforts a focus should be on education)
- *Suggested stakeholders should fall into the following categorical groups:
 - Payors
 - Providers
 - Researchers
 - Consumers

Suggestions when implementing stakeholder engagement:

- Ensure proposed federal guidelines do not conflict with APCD
- Cross-cutting meetings could support acquiring use cases
- Conduct specific group focused meeting and do a big report out cross-cutting meeting
 - Breakout groups were suggested at the large meeting, but it was identified this may be challenging for the contractor and available resources.
- Stakeholder survey should be done after the initial engagement groups
- Create orientation packets for stakeholders prior to the engagement process to ensure all necessary material and information is available for successful engagement efforts
- Key Informant Interviews with a point to ensure capturing information from other entities APCD development efforts

Purpose of an APCD

- Looking at quality and health outcomes across payors
- Provide better insight into outpatient care in the state of NM fulfill a gap in treatment of care received by New Mexicans
 - o Enhance delivery of care related to outpatient visits
- A better foundation to define value
- Consumer transparency website
- Provide a broad view of the NM healthcare system
- Evaluate access to healthcare, specifically telehealth
- Address disparities (e.g., geographical attributes, race/ethnicity, social economic status)

Adjourn

• The next meeting is schedule for Tuesday, September 17, 2019, 1:30-3:00pm in Santa Fe, NM at:

Office of Superintendent of Insurance 1120 Paseo De Peralta #4th Santa Fe, NM 87501