

# DEVELOPMENTAL DISABILITIES SUPPORTS DIVISION NEWSLETTER

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## New Mexico Wildfire Season

*Submitted by Selina Leyba, Waiver Project Coordinator*

DDSD Regional Offices are in communication with New Mexico Emergency Operations Center (NMEOC) which regularly dispatches team members to provide vital information to the public and to support local Emergency Managers, first responders, and those affected by emergencies. Please keep in touch with your DDSD Regional Office if impacted by wildfires.

You may also contact your Managed Care Organization Care Coordinator, or the Member Services number listed on the back of your Medicaid Card insurance cards for help related to medical, behavioral, medication or equipment needs.

Stay safe!

### Resources:

Information for current closures, evacuation maps, and local meetings can be found at [InciWeb the Incident Information System \(nwcg.gov\)](https://www.inciweb.org/).

New Mexico uses the [Ready, Set, Go Guide: New Mexico Guide.indd \(nm.gov\)](#) [Air Quality: Information Fire and Smoke Map \(airnow.gov\)](#) and [Wildfires and Indoor Air Quality \(IAQ\) | US EPA](#)

### Phone Numbers and Additional Resources:

State Hotline for Fire Resources/Needs	<b>1-800-432-2080</b>
The American Red Cross	<b>1-800-733-2767</b>
Statewide NM Health Crisis Line	<b>1-855-NMCRISIS (855-662-7474)</b>
Medical or Emergency Assistance	<b>911</b>



# COVID-19 Status Report: New Mexico I/DD Population

Submitted by Marc Kolman, Deputy Director

The following data is current through May 20, 2022, and reflects individuals receiving Home and Community- Based Waiver services.

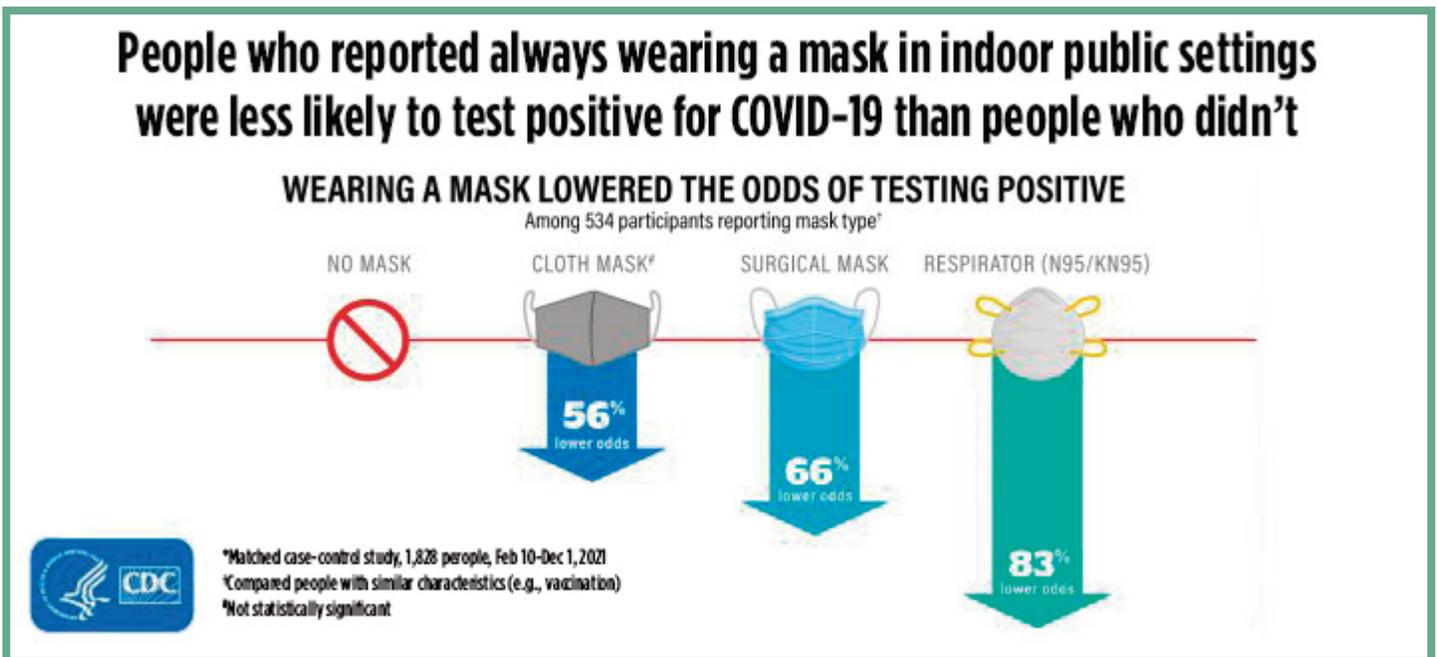
COVID-19 POSITIVE CASES	
DD Waiver	928
Mi Via Waiver	368
Medically Fragile Waiver	47
State General Funded	5
Supports Waiver Services	11
<b>Total</b>	<b>1,359</b>

COVID-19 POSITIVE CASES BY MONTH (7/01/21 THRU 5/20/22)	
July 2021:	7
August 2021:	29
September 2021:	37
October 2021:	34
November 2021:	82
December 2021:	85
January 2022:	323
(the highest recorded month of COVID-19 positive cases during the pandemic)	
February 2022	100
March 2022:	17
April 2022:	17
May 2022 (through May 20):	24

COVID-19 RELATED DEATHS	Last death reported March 18, 2022
DD Waiver	24 (including 4 Jackson Class Members)
Mi Via Waiver	15
Medically Fragile Waiver	3
State General Fund Services	0
Supports Waiver Services	0
<b>Total</b>	<b>44</b> (41 adults and 3 children)

COVID-19 POSITIVE CASES BY YEAR	
2020	443
2021	435
2022 (through May 20, 2022)	481

COVID-19 POSITIVE CASES BY YEAR		
Fully Vaccinated	4,584 of 5,826 or 78.7%	(Pfizer, Moderna, and Johnson and Johnson vaccines)
Booster Shot	3,307 of 5,826 or 56.8%	(Pfizer and Moderna only)



# Community Inclusion Represents DDSD at In-Person Events!

*Submitted by Frank Gaona, Statewide Supported Employment Lead*

It has been a long time coming since the onset of the COVID-19 pandemic, but DDSD Community Inclusion Coordinators were out in full force last month, representing DDSD at two different in-person outreach events.

DDSD Community Inclusion Coordinators: - Anne Montoya (METRO), David Chavez (Southwest) and Kristy Roybal (Northeast) represented DDSD at the PARENTS REACHING OUT Family Leadership Conference held at Embassy Suites May 13th and 14th, 2022.

Community Inclusion Coordinators Jackie Sanchez and Anna Zollinger, both from METRO, also represented DDSD at the "Inclusion in Play and Community Resource Fair" on Saturday May 14th at A Park Above in Rio Rancho NM.

Both events provided an opportunity for the Community Inclusion team to engage with individuals and their families across the age spectrum - and provide relevant information about School to Work Transition, Project Search and other topics. Additionally, the CI Team got the chance to build on important collaborative partnerships with other agencies and providers.

We look forward to increasing opportunities to meet, learn, connect, and share resources in the community going forward!



# Mi Via: Electronic Visit Verification (EVV) Exemption

Submitted by Elaine Hill, Mi Via Program Manager

The Human Services Department (HSD) and Department of Health (DOH) have addressed concerns raised by families and stakeholders regarding the inclusion of Mi Via In-Home Living Supports (IHLS) in New Mexico's Electronic Visit Verification (EVV) system. HSD has reviewed one year of EVV data and has continued to assess the EVV requirements. While the state would find ongoing access to IHLS EVV data useful, the decision has been made that EVV alone, does not provide HSD/DOH with the ability to engage in meaningful oversight. Given the concerns of families and providers, the state has decided to utilize the CMS exemption for this population and suspend the EVV requirement for IHLS.

Effective immediately, IHLS providers and their employees can suspend the use of the EVV system.

That said, DOH and HSD believe it is important that we put in place measures that will continue to allow for appropriate oversight to services provided in the 1915c HCBS Waiver, monitor fraud, waste, and abuse.

The Departments intend to implement the following new oversight measures:

- Mi Via Consultants will be required to complete monthly face-to-face visits with all participants. This is an increase from a quarterly face-to-face visit requirement. Effective July 1, 2022.
- The DOH Quality Management Bureau of the Division of Health Improvement will complete an audit of vendor agencies to ensure billing compliance and service delivery compliance with the New Mexico Administrative Code (NMAC). To Be Determined.
- The DOH Developmental Disabilities Supports Division (DDSD) employees will be completing face-to-face home visits with Mi Via participants. Currently happening.

These activities strengthen existing health and safety measures incorporated in the Mi Via Waiver and take further steps to ensure person-centered and quality services throughout the system.

## ACQ Wins Prestigious Cathy Anderson Award for Public Private Partnership

Submitted by the ACQ Executive Committee (Lisa Blue, Wendy Corry, Peter Crespin, Daniel Eckman, Marc Kolman, and Tracy Perry)

The National Association of State Directors of Developmental Disabilities Services (NASDDDS) along with Public Consulting Group (PCG) has announced the inaugural recipient of the Cathy Anderson Award for Public-Private Partnership. The selection committee received outstanding submissions that truly honored Ms. Anderson's vision of the promise and possibility that can emerge from strong partnerships which highlight the power of bringing public and private expertise jointly to the table.

**This inaugural award will be given to New Mexico's Advisory Council on Quality Supports for People with Intellectual/Developmental Disabilities (ACQ) at NASDDDS' Annual Conference in Alexandria Virginia on June 16, 2022.**

### From NASDDDS:

Over the last several years, the work New Mexico has done with the ACQ embodies the intent of this award. In fact, in 2018 Cathy herself and other PCG colleagues held visioning sessions with the State during which she heard first-hand

*about the needs of people with disabilities there. The systemic improvements represented by the ACQ directly address some of the issues raised at that time.*

*As their website states, "The ACQ advises the New Mexico Department of Health on the systems guiding the provision of services and supports that assist people with Intellectual/Developmental Disabilities (IDD) of all ages and their families to be fully included in New Mexico communities."*

*What makes this program so special is not only the way it incorporates the rights and desires of the individual with disabilities but also the culture shift it represents for the New Mexico DOH, its staff and the communities they serve. The State made a conscious choice to make a lasting change when it authorized the ACQ through regulatory statute, having included its formation as part of the New Mexico Developmental Disabilities Act of 2017. This was further solidified when the ACQ was re-written into the State's Centers for Medicaid and Medicare Services Waiver application in 2021.*

# Guardianship Planning

*Submitted by Lisa Storti, Constituent Supports Manager*

Individuals who receive services and supports through programs administered by the Developmental Disabilities Supports Division may be their own guardian, or have a guardian appointed to assist/support them.

Guardians assist with the following: Residential Living decisions, medical decisions and placement, Non-Medical Services, End of Life Decisions, Confidential Information, Finances/Representative Payee, Personal Affairs, and least restrictive independence.

Individuals who have support from a family member or close friend, who has been serving as guardian for the individual should consider who would take over guardianship of the individual if something were to happen to them, and they were no longer able to function in that capacity: identifying a successor guardian. (A Corporate Guardian may be changed within the agency, so the above steps do not apply).

Case Manager/Consultant/Designee (someone with a good relationship with the guardian/healthcare decision maker) should gently ask about a successor guardian. This can be done one-on-one or in a smaller group setting. This can be prompted by the annual service planning meeting, (ISP/SSP) or if a situation occurs with a guardian that warrants this to be discussed. This can mean peace of mind for the current guardian and all who are involved. This must be done with respect and support but should not be delayed or avoided.

An important part of the Person-Centered planning process is to ensure that when a non-corporate guardian passes away, someone must notify the courts, and let them help with the next appointment of guardian (Case Manager/Consultant should help identify who will contact the court and when) this should be done as soon as possible). Resources which may assist include:

- Seeking guidance from Office of Guardianship, legal counsel, etc. they may have emergency funding to identify a guardian
- **DDSD Surrogate Decision Maker Form** can be used while securing guardianship
- Document all interventions and contacts (name, date, what was discussed, who, how, when, where)

If the guardian can no longer serve as Guardian, they can petition the Court to remove themselves and assign a Successor Guardian.

- If they do not fulfill their duties as Guardian, they can be removed, and a Transfer of Guardianship will be obtained
- Upon death of the Guardian

## Resources:

An important resource is the Developmental Disabilities Council (DDC). Office of Guardianship: (505) 841-4519. NM Guardianship Association: [www.nmguardianassoc.org](http://www.nmguardianassoc.org). DDSD Office of Constituent Support, Lisa Storti [Lisa.Storti@state.nm.us](mailto:Lisa.Storti@state.nm.us) 505-670-2810.

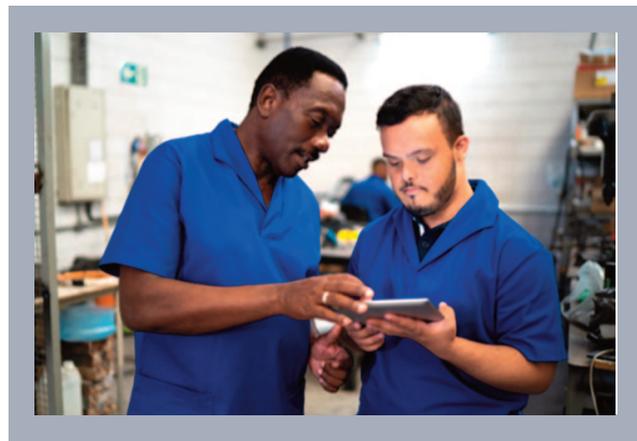


# Enabling Technology-A New Vision for New Mexico!

*Submitted by Christina Hill and Angie Brooks Co-Chairs of DDSD Technology Task Force*

DDSD is launching an Enabling Technology Project that embraces a new way of thinking about support using technology. Use of iPads, meetings on zoom and remote support, expanded during the Public Health Emergency (PHE). We have learned a lot and are ready to try even more.

The Enabling Technology Project is a year-long project beginning in July 2022. The project will engage provider agencies, case managers, consultants, community support coordinators, self-advocates, and technology vendor agencies. The project will also include access to SHIFT. SHIFT is an online educational platform and learning community. SHIFT is designed to advance the Tech First movement through standardized best practices.



The DDSD Enabling Technology Task Force is leading the project. Project goals are:

- Work within Person-Centered Planning and Employment First systems
- Educate and train stakeholders
- Use technology for self-determination and cost-effective, outcome-based support
- Increase technology use within the waiver system and funded by the waiver,
- Recommend updates or changes to existing waivers to support best practices

Please look out for information in the coming weeks and months.

Benefits of Enabling Technology Utilization

- Greater autonomy
- More effective use of available resources
- Technology that meets the person where their needs are
- Smoother transitions into new services
- New paid and natural support relationships
- Technology can create greater levels of safety and connection

## DDSD Technology Task Force and Enabling Technology Integration Specialists:

Christina Hill, Angie Brooks, Aaron Joplin, Jacob Archuleta, Angela Pacheco, Robin Leinwand, Justin Stewart, Sabrina James, Daniel Lucero, Marie Velasco, and Elaine Hill.

## Super Allocation Plan

*Submitted by Teresa Larson, Intake & Eligibility/Central Registry/PASRR Bureau Chief*

Congratulations to the over 1,100 individuals who have accepted an allocation to the DD or Mi Via Waiver this fiscal year (July 1, 2021, through June 30, 2022)! Of those 1,100+ individuals, almost 300 have started receiving services and the remainder are somewhere in the allocation/HSD eligibility process. On June 21, 2022, the next round of 685 Letters of Interest/Primary Freedom of Choice (PFOC) forms will hit individual mailboxes. These letters will be sent to individuals on the Wait List with registration dates through December 31, 2015.

When an individual receives a Letter of Interest/Primary Freedom of Choice (PFOC), they have the option of choosing to accept the allocation (if they meet HSD eligibility criteria), placing the allocation on hold or refusing the allocation completely. Placing an allocation on hold means the individual stays on the Wait List with their

registration date until a time when they would benefit from waiver services. If in doubt about whether to place the allocation on hold or refuse, the Intake & Eligibility Bureau (IEB) will always recommend placing the allocation on hold.

During this process, the Intake & Eligibility Bureau does not always receive a response to multiple letters and/or phone calls. In these situations, IEB will take every available action to try to generate a response, but those attempts can be unsuccessful despite best efforts. If you know someone or hear of someone who received a Letter of Interest/PFOC and has not responded or does not know what to do next, please tell them to contact their Eligibility Worker with IEB. **ALSO, if you know someone on the Wait List, encourage them to contact IEB** to ensure we have an accurate phone number and address, so they do not miss out on their allocation opportunity.

# New Mexico Project SEARCH Brings Attention to Benefits of Competitive, Integrated Employment

Submitted by Marcy Hintz, Education and Outreach Manager, Partners for Employment

Hilton Garden Inn Project SEARCH in Gallup and Holloman Air Force Base Project SEARCH in Alamogordo are two New Mexico Project SEARCH sites that are gaining attention for their value to workforce development and the local community.

In program years 2020-21 and 2021-22, 100% of Hilton Garden Inn Project SEARCH interns obtained competitive, integrated employment at or above minimum wage in their local community. Seeing this success, many other Gallup businesses—Springhill Suites, Quality Inn, Del Taco, Rehoboth McKinley Christian Health Services, Rhino Health, Xtreme Cuts, and Anthony's Taste of the Southwest—have jumped on board, wanting to recruit from Project SEARCH's trained job candidates and wanting to be leaders in Gallup's inclusive employment culture.

An article in the Gallup-Sun newspaper put it this way: "According to the U.S. Department of Labor, only 19.1% of people with disabilities were employed in 2020, compared to 60.7% in [the general population]. Gallup-McKinley County Schools is doing something to bring that figure up."

Similarly, in Alamogordo, top leaders from Holloman Air Force Base turned out for this site's first Project SEARCH graduation. In a ceremony that included the singing of the National Anthem and a salute from the National Honor Guard, five Project SEARCH graduates received their diplomas and a handshake from one of the Base's top commanding officers. Three of Alamogordo's five graduates are now in competitive, integrated jobs. A fourth has a promising interview.

New Mexico Project SEARCH is grateful for New Mexico Developmental Disabilities Supports Division's ongoing support of Project SEARCH and other initiatives in school-to-work transition.



# What I Have Learned About Advocacy

*Submitted by Crystal Garcia, Tony's All-Star Advocate, Southeast Region*

## **Editor's Note: a little background on this Essay -**

*Crystal Garcia's essay was submitted in a contest for best Advocacy presentation (using essays or video) outlining what advocates have learned about Advocacy and what it means to them. Crystal submitted this essay, written in her own words. The Southeast Regional Office assisted in voting for the top three presentations: Crystal is one of them. We are so proud of her! Congratulations Crystal!!!*

“What advocacy means to me. I didn't know anything about advocacy didn't have no idea that it existed. That we can advocate for different things or ideas. I got started advocate in the summer 2020 thanks to Mrs. Konnie Kanmore who told me about Tony's All Stars I totally accept to be in it. That's when I started to know about advocating. Back to the question what does advocacy means to me it means as a team or yourself we create a voice so we can be heard loud and clear we can stand up for our rights we can make a big difference in the world we live in today. Enough is enough how we are treated now days we get disrespected sometimes we don't get the opportunity to get to know us first we are all humans like everyone else doesn't make us any different from everyone else God made so unique there nothing wrong being unique. NO ONE IS PERFECT!! Don't ever judge book by it cover. You never know you gotta read it first before judging it you might fall in love with the story This is a experience for us make a chance have a life we want to live of course might have challenges long the way but got find way to make it work and what is best for us. It's not going to be easy but I know it will be worth it. The only one that knows you is YOU!!! You know what you want in your life or how you want to live it! We can't give up that easy this why we are doing this for ourselves the ones who are afraid to or don't know how to speak up that's why we are here to advocate for you and myself. How do I

advocate in my everyday life- when I meet with my different groups bring up Ideas and also creative ideas you may have in mind.

If wasn't for advocating I wouldn't be able let speak out more at first when I started was so shy I didn't really talk and I was so quiet person but that didn't take that long I started to spoke out more started to talk more let my thoughts out what everyone think about my thoughts and ideas. This really help me get out of my bubble not be afraid of challenges life will throw at me. Also this help me get to know more about myself and accept to learn how to love myself every day to make me the person I am today. No one understands what we have to deal with every single day. I wish they could put themselves in our shoes and see what we feels or what obstacles we face in our daily lives. This why advocacy is creating to make a difference in everywhere and for people to understand us with any disabilities we have. We all want to be out there in world and show everyone anything is possible in this world and have positive outcome for advocating. If it wasn't for this opportunity I have, I have no idea what I would've been doing this professionally is showing me how advocacy works, it's getting me to know more people out there and get, to work with them as group to make changes.”



# DD Waiver aka Traditional Waiver Back to Basics

Submitted by Marie Velasco, DDW Program Manager



## Getting Started.....

A Case Manager chosen by an individual and/or guardian will provide information about the DD Waiver; the Case Manager is the main point of contact and will:

- Assist with establishing waiver eligibility
- Provide Monthly Visits
- Help the individual develop a person-centered plan (Individual Service Plan or ISP)
- Help the individual decide if their ISP is working
- Help connect the individual with resources in the community
- Provide a Secondary Freedom of Choice (SFOC) form to choose agencies for chosen services



## What is meant by Services and Providers....?

DD Waiver services are provided by Agency Based Providers- an individual and/or their guardian will **choose** a DOH approved and enrolled Provider Agency for each service they would like to receive.



## What is the main difference between DD Waiver Services (Traditional Waiver) and Mi Via (Self Directed Waiver)?

DD Waiver provides Living Care Arrangements (LCA), which most know as Residential Services. As part of these services, there will be Direct Support Professionals (DSP) who are hired by the LCA Provider Agency to provide services for the individual. The five (5) models of LCA's are:

- **Customized In-Home Supports** - Independent Living is living in one's own home.
- **Customized In-Home Supports** - Family/Friends is living with family or friends.
- **Living Supports** - Family Living is living with family or with a host family which provides coverage and direct support up to 24 hours a day, 7 days a week.
- **Living Supports** - Supported Living is living with others in a home where an agency provides staff coverage, direct support, some nursing care, and nutritional counseling as needed for up to 24 hours a day, 7 days a week.
- **Living Supports** - Intensive Medical Living Services is living with others in a home where an agency provides staff coverage 24 hours a day, 7 days a week with daily nursing care and visits, weekly RN visits, and nutritional counseling.



## How do I choose a Provider Agency?

Choosing a provider agency for services is made by the individual and/or guardian. Please visit the following webpage to assist with choosing providers of DD Waiver services:

[Provider Selection Guide \(nmhealth.org\)](https://www.nmhealth.org).

**Please visit the Developmental Disabilities Waiver Webpage for further information:  
Developmental Disabilities Waiver (nmhealth.org)**

# Rate Study and Provider Capacity Review

*Submitted by Evangeline Yanez, Community Programs Bureau Chief*

DDSD is embarking on a new rate study and provider capacity review. As required by the New Mexico Developmental Disabilities Act (DD Act) and the Centers for Medicare and Medicaid Services (CMS), we are required to complete rate studies every 2-5 years. DDSD will be issuing a Request for Proposal (RFP) in the next few weeks to secure a vendor to help us complete the rate study and provider capacity review. Selected rates will be reviewed in the Developmental Disabilities Waiver, Mi Via Waiver, and the Medically Fragile Waiver.

- 31 DD Waiver rates
- 9 Mi Via Waiver rates
- 6 Medically Fragile Waiver rates

Stakeholder engagement and participation is critical, and required, to ensure we capture the information needed to make the best decisions for our service delivery system. Stay tuned for more information and ways to participate in the upcoming months.

In addition to looking at rates, DDSD will also have the selected vendor conduct a provider capacity assessment. This will entail examining the statewide provider network delivering DD and Mi Via Waiver services focusing on capacity, service utilization, barriers to provider network expansion, and best practices.

## E-Blasts

*Submitted by Tammy Barth, Provider Enrollment Unit Manager*

EVV Provider Message – Sent 5.27.22  
Notice of Revised Public Hearing – Sent 5.27.22  
EVV Provider Communication – Sent 5.25.22  
Wildfire Resources and Reporting Evacuees and Displacement due to Wildfires – Sent 5.25.22  
Therap Admin Support & Implementation Meetings - 6-3-22 MAR – Sent 5.23.22  
Announcement about IHLS and EVV – Sent 5.19.22  
EVV Provider Communication – Sent 5.18.22  
DDSD Document Distribution – Sent 5.13.22  
EVV Provider Communication – Sent 5.4.2022  
DDSD Document Distribution – Sent 4.29.22  
EVV Provider Communication – Sent 4.27.22  
EVV Provider Communication – Sent 4.20.22  
Important message for DDW and SW agency-based providers EVV providers – Sent 4.20.22  
DDSD Document Distribution – Sent 4.15.22  
EVV Provider Communication – Sent 4.13.22  
EVV Provider Communication – Sent 4.7.22  
DDSD Document Distribution – Sent 4.1.2022  
Economic Recovery Payments Notice and Link for Q&A – Sent 4.1.22

FW: RFP FEEDBACK FORM: SFY23 DDSD Rate And Capacity Study for DD and Mi Via Waivers including Medically Fragile Waiver – Sent 3.30.22  
EVV Provider Communication – Sent 3.30.22  
DRAFT RFP FEEDBACK FORM: SFY23 DDSD Rate And Capacity Study for DD and Mi Via Waivers – Sent 3.29.22  
Returning to In Person Visits – Sent 3.29.22  
DDSD Document Distribution – Sent 3.24.22  
EVV Phase II Mandated DDSD Training – Sent 3.24.22  
REVISED: Economic Recovery Payments Notice – Sent 3.23.22  
EVV Provider Communication – Sent 3.23.22  
Economic Recovery Payments – Sent 3.21.22  
EVV Provider Communication – Sent 3.16.22  
EVV and Transition Newsletter – Sent 3.9.22  
EVV and Transition Weekly Newsletter – Sent 3.2.22  
DDSD Document Distribution – Sent 3.2.22  
Memo to Providers from DHI – Sent 2.25.22  
DDSD Document Distribution – Sent 2.24.22  
EVV and Transition Newsletter – Sent 2.23.22

***“I would like to welcome Leah Manning and Ted (Theodore) Jackson to the Provider Enrollment Unit (PEU). Please have patience with us as I teach them their assignments and our processes. As always, feel free to contact me with any questions or concerns and thank you for all you do for our individuals and their guardians.”***

*– Tammy Barth*

# New Hires, Promotions & Retirements

*Submitted by Joseph Anaya, Human Resources & Labor Specialist-A*

## **New Hires:**

Bernadette Baca, Social & Community Service Coordinator-O, Albuquerque, starts 3/19/22  
April Armijo, Registered Nurse Level III, Gallup NWRO, starts 3/5/22  
Evangeline Yanez, Community Programs Bureau Chief, A/O II, Santa Fe, starts 3/5/22  
Jose Gonzales, Office & Admin Sup-A, Las Cruces SWRO, starts 3/19/22  
Anna Montoya, Social & Community Service Coordinator-O, Albuquerque, starts 4/2/22  
Melissa Pacheco, Training & Development Specialist-A, Albuquerque, starts 4/16/22  
David Chavez, Community Inclusion Specialist, Las Cruces, starts 4/16/22  
Tessa Arviso, Social & Community Service Coordinator-O, Gallup, starts 4/30/22  
Nicole Hernandez, Central Registry Staff Manager, Las Cruces, starts 4/30/22  
Linda Murray, Social & Community Service Coordinator-O, Gallup, starts 6/11/22  
Theodore Jackson, Info/Rec Clerk-A, Santa Fe, starts 5/14/22  
Leslie Berry, Registered Nurse Level II, Gallup NWRO, starts 6/11/22  
Leah Manning, Management Analyst-B, Santa Fe, starts 5/28/22  
Christina Matta, Registered Nurse Level II, Roswell SERO, starts 5/28/22

## **Retirements:**

Steven Schan 3/17/22  
Lawrence Armijo 4/29/22  
Barbara Schuessler 5/31/22

## **Appreciation for years of service:**

Deborah Lassiter-10 years of service  
Debra Medina-20 years of service  
Dora Stewart-20 years of service  
Evangeline Yanez-5 years of service  
Joseph Anaya-20 years of service  
Jacoba Viljoen-5 years of service  
Katherine Herrera-15 years of service  
Loretta Lopez-Branch-15 years of service  
Lizette Lujan-10 years of service  
Marie Griego-10 years of service  
Marc Kolman-15 years of service  
Suzanne Welch-25 years of service  
Tom Burkross-30 years of service  
Roberta Trujillo-5 years of service  
Michele Groblebe-15 years of service

# Supports Waiver

*Submitted by Evangeline Yanez, Community Programs Bureau Chief*

Supports Waiver PFOC responses have slowed down a bit, but are trickling in. Individuals who are on the wait list can request a Supports Waiver PFOC. Majority of individuals who are receiving Supports Waiver services or those who have started the Supports Waiver process are transitioning to DD or MV services.



## About Us

The New Mexico Developmental Disabilities Supports Division is located at  
810 San Mateo  
PO Box 26110  
Santa Fe, New Mexico 87505  
Our website: [www.nmhealth.org](http://www.nmhealth.org)

### **FOR INFORMATION CALL:**

(505) 476-8973 or Toll Free:1-877-696-1472 or email us at [SANTAFEmailbox.ddsd@state.nm.us](mailto:SANTAFEmailbox.ddsd@state.nm.us)

### **DDSD NEWSLETTER STAFF**

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If you would like to write an article for the next issue of the DDSD Newsletter, have suggestions or comments, please contact Marc Kolman, DDSD Newsletter **Editor-in-Chief** at [Marc.Kolman@state.nm.us](mailto:Marc.Kolman@state.nm.us).