

DDW Therapy Update

May 2022



DDSD Clinical Services Bureau

<https://www.nmhealth.org/about/ddsd/pgsv/clinical>

THERAPY AGENCY NEWS

new section - pg. 3

information and resources
for Therapy Agency
Owners and
Administrators

Therapy Consultants 'Drop In' Office Hours

Thurs May 19th 4–5:30
*Special topic: 'Therap
and SCOMM for
Therapists' with Justin
Stewart at 4:00!!*

Weds June 22nd 11-12:30

- all disciplines welcome
- join whenever you can
- Questions about DSP trainings? Documentation Requirements? CARMP strategies?

Zoom Meeting ID: 979 5695
8455 Passcode: office
<https://zoom.us/j/97956958455?pwd=SmZ1STZ3WTJCMGtWY3poV2pFU3lOZz09>

*breakout rooms available for
client specific issues*



NOTICE: All provider agencies that receive this publication are **REQUIRED** to distribute this update in a timely manner to **ALL** therapy practitioners and/or case managers contracted or employed by your agency. Thank you for all you do!
This *DDW Therapy Update* is current as of the time of release. Therapists and readers are expected to follow the latest DDSD guidance available.

Greetings from Betsy at CSB

Hello everyone,

May has been another busy month. We had the opportunity to meet with DDSD Director, Jason Cornwell. He addressed the super-allocation process, ARPA funding, the need for more therapy providers, and the upcoming rate study in preparation for the next DD Waiver renewal.

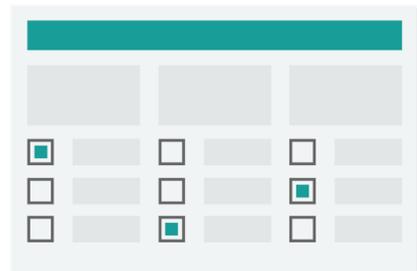
To meet current and upcoming needs in our system, DDSD is actively recruiting therapists, PTAs, and COTAs. Please contact Felicia Vidro, Tammy Barth, or your Therapy Consultants for more information. I want to reiterate that the rates listed in the flyer on page 3 of this Update are accurate. Recently, HSD issued the Fee Schedule/Rate Sheet for 2021. This does not reflect the rates that will be implemented July 1, 2022. The July 2022 Fee Schedules will be released soon.

I want to thank every therapy provider in the system for your commitment to providing innovative, high-quality care for all individuals our services. I know we are all concerned about the heartbreaking wildfires occurring in our State.

Please stay safe and consider donating to those families who need our help in this difficult time. Betsy



Important: please help
us understand your
issues and needs



Click here for a short survey

<https://forms.gle/eSYyDtNSTTgAdBvLA>

* complete by May 31st for a chance to win a gift card

**Therapy agency owners and leads: there is a survey section just for you
addressing therapist recruiting and retention**



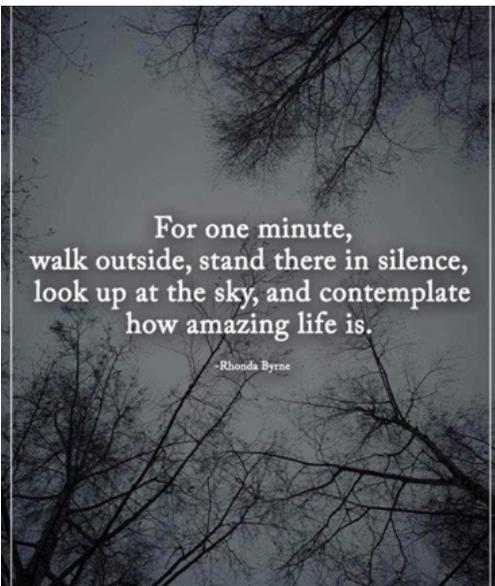
There have been questions

..... here are the answers



- yes, the national Public Health Emergency (PHE) is still in effect thru at least 7/15/22
- yes, per the state of NM Public Health Order (PHO), indoor mask requirements remain in place for DSP, therapists for all Community Homes and Congregate Care facilities
- yes, therapy services and WDSI/CARMP trainings to awareness, knowledge, and skill level continue to be allowed remotely *or* in-person per the PHE; please complete training per person's IST/ISP requirements
- yes, therapists continue to need to collaborate with DSP and work with individuals in homes, during CCS services in the community, and at day programs
- yes, telehealth will continue to be allowed as part of therapy service delivery, including training and monitoring, even after the PHE ends (as part of a hybrid model with both in-person and remote services; see Standards 12.4.3 #4 p. 167)
- yes, therapists can attend meetings *either* in-person or remotely based on health and safety needs at the time of the meeting (now and after the PHE ends; see Standards 12.4.7.2 #1 p. 171)

..... please contact a therapy consultant or CSB if you have questions



COVID-19 Resources

Visit the NM CV site at <https://cv.nmhealth.org/> for more information about testing, isolation/quarantine periods, etc.

2022 CARMP Template

- Important: Before using the new template, please read the 2022 CARMP Template Instructional Guide for hints etc.
- Do not cut and paste from the previous CARMP – the sections and content headers have changed.
- Aspiration Risk Management – CARMP section <https://www.nmhealth.org/about/ddsd/pgsv/clinical/cinit/arm/>
- 2022 CARMP Template, Instructional Guide
- Case Study Examples
- Recording of complete CARMP Template Training (3/31/22)
- IDDSI Toolkit for NM DDW Providers [click here](#)

IDDSI questions??

Please contact Demarre Sanchez, SLP Consultant

May/June 2022 CARMP and IDDSI Help Session Dates - see pg. 6

Therapy Agency News: Information and Resources for Therapy Agency Owners and Administrators

May
2022



Did you
know?

Each Therapy Agency is responsible for:

- Monitoring SIM status
- Ensuring all providers have access to Therap, know how to use SCOMM, and know how to do ongoing caseload updates - see new handout <https://www.nmhealth.org/publication/view/form/7459/>
- Sharing all DDSD communication with all providers

Therapy Agencies are also required to maintain documentation for all providers:

- Current state licensure
- Completion of all required DDSD trainings
- Current vaccination requirements (or exemption documentation including weekly testing, as applicable)

Self-Imposed Moratorium

- SIM expires after 6 months unless you renew
- Provider Agencies cannot deny services to any individual once a SFOC form has been signed, unless DDSD has granted an exception to the Provider Agency.
- Form: <https://www.nmhealth.org/publication/view/form/3932/>
- Contact Tammy Barth at the Provider Enrollment Unit: tammy.barth@state.nm.us

Conduent Issues?

- Contact them at 1-800-299-7304 or email NM.Providers@state.nm.us
- Reference case # whenever possible

Discontinuation/Transition

- Are you or your providers thinking about discontinuing or transitioning DDW therapy services?
- Be sure to review Standards sections
 - 9.5 (discharge from services) *and*
 - 12.4.7.10 and 11 (transitioning and discontinuation of therapy services)



The New Mexico DD Waiver needs more PT/PTAs, OT/COTAs, and SLPs

- Work with adults with intellectual and developmental disabilities (I/DD) in their homes and in the community. In-person/telehealth (hybrid) service provision is allowable.
- Therapists may join an existing DDW Provider Agency or start their own small business, contracting directly with the NM Developmental Disabilities Supports Division.
- Flexible hours. Full or part-time work is available.
- Enjoy autonomy and competitive pay.

New Therapy Reimbursement Rates as of 7/1/22:

- PT, OT, SLP - \$34.93/per 15 min unit = \$139.72/hour
- PTA, COTA - \$23.78/per 15 min unit = \$95.12/hour
- Incentive rates available in many counties

For more information please contact:

Felicia Vidro, Therapy Services Coordinator at (505) 841-5878 or felicia.vidro@state.nm.us

Tammy Barth, Provider Enrollment at (505) 469-8480 or tammy.barth@state.nm.us

Visit us online: <https://www.nmhealth.org/about/ddsd/pgsv/clinical/therapy/>



Therapists needed in all regions across the state!

DDW Therapy Services Resource List 2022

Important information –
keep this somewhere for
quick reference

FREQUENTLY USED DOCUMENTS

DDSD DDW SERVICE STANDARDS: effective 11/1/2021 <https://www.nmhealth.org/publication/view/policy/7012/>

CLINICAL REVIEW AND CLINICAL/SERVICE CRITERIA V6: criteria used to approve budget requests

<https://www.nmhealth.org/publication/view/general/7016/>

DDW THERAPIST TRAINING REQUIREMENTS

<https://www.cdd.unm.edu/cddlearn/ddsd/JobRequirementsByJobClassification.pdf>

SECONDARY FREEDOM OF CHOICE FORMS (SFOC) <http://sfoc.health.state.nm.us/>

RORA FORM: DDSD REGIONAL OFFICE REQUEST FOR ASSISTANCE

<https://www.nmhealth.org/publication/view/form/4574/>

DDSD/CLINICAL SERVICES BUREAU (CSB) THERAPY SERVICES PAGE

<https://www.nmhealth.org/about/ddsd/pgsv/clinical/therapy/>

DDW Standards

- 2021 Standards Therapy Updates - Recorded Webinar
- Therapy Specific Q&A and Crosswalk

Therapy Service Provision

- Therap Caseload: How-To Check, Add, and Remove Individuals

Documentation

- Therapy Documentation Form and Instructions
- Therapy Documentation Table (what is due when and to whom) <https://www.nmhealth.org/publication/view/general/4566/>
- Discontinuation of Therapy Report (template)
- Ongoing Therapy Discharge Planning Form

Assistive Technology Inventory

- Guidelines, Instructions, and Example
- AT Inventory Monitoring Form

Assistive Technology Fund

- [AT General Fund Application and Instructions](#) (fillable PDF)
- [AT DDW \(Budget-Based\) Fund Application Form and Instructions](#) (fillable PDF)
- *Note:* The forms may not 'appear' fillable on a mobile device. The link will open as a fillable PDF on a computer. *Hint:* Fill in the information on the form *in the web browser*, and then use 'save as' to save the completed form for your files. You can open the PDF and edit/re-save later as needed.

Services for Jackson Class Members (JCM)

- JCM exception request (required for any request over 232 units)

Documentation/Evaluation Templates

- OT, PT, SLP: Initial Evaluation, Annual Re-Evaluation, and WDSIs

Training Rosters

- Sample general and competency specific training rosters and a trainer designation form can be found here in the Direct Support Personnel section <https://www.nmhealth.org/about/ddsd/train/csbtr/>

Therapist Update Newsletters (read them all 2017-current)

Occupational Therapy Section even more resources including essential information for Assessment, Addressing Eating and Vision Needs, Home Evaluation, and Environmental Access, and instructions for the Use of Occupational Therapy Assistant Services through DDW <https://www.nmhealth.org/about/ddsd/pgsv/clinical/therapy/ot/>

Aspiration Risk Management – CARMP section <https://www.nmhealth.org/about/ddsd/pgsv/clinical/cinit/arm/>

- 2022 CARMP Template, Instructional Guide
- Case Study Examples
- Recording of complete CARMP Template Training (3/31/22)
- IDDSI Toolkit for NM DDW Providers [click here](#)



Scan QR Code for
Therapy Services Page

CSB Trainings

ALL TRAININGS ARE ONLINE UNTIL FURTHER NOTICE

Please see the [DDW Therapist Training Requirements by Job Classification](#) to learn more about the training requirements for all therapists

Live stream, online trainings (not recorded) upcoming 2022 dates

Aspiration Risk Management 9:00am -4:30pm 6/10, 7/15, 8/26, 9/9
Participatory Approach 9:00am -4:30pm 6/14, 8/29, 10/24

Pre-register for on-line trainings at: <https://ddsstrain.cdd.unm.edu/Calendar.aspx>
 Please use your own email when registering to ensure you get the meeting link and documents

Other trainings required for Therapists

Introduction to Waivers * new in 2021

Person-Centered Planning for Therapists

DDSD CDD Online Courses (available anytime)

Subtle Signs of Illness and Injury

formerly 'Indications of Illness and Injury'

<http://www.cdd.unm.edu/other-disability-programs/disability-health-policy/ddsdcourses/index.html>

ANE REFRESHER Training 'ANE Awareness'

Effective Individual Specific Training Techniques - "EIST-Live Stream"

(not the Effective Trainer Techniques Part 1 course)

not recorded – see training calendar for dates

<https://ddsstrain.cdd.unm.edu/Calendar.aspx>

ANE Training DOH – Live Stream Course

Note: All versions of the DOH - ANE courses will count during the COVID-19 PHE

Clinical Services Bureau Contact Information

Elizabeth Finley Bureau Chief
Elizabeth.Finley@state.nm.us

Iris Clevenger MFW and Insurance support
Iris.Clevenger@state.nm.us

Rosa Lopez Madrid Administrative Assistant
Rosa.LopezMadrid@state.nm.us

Jacoba (Kotie) Viljoen ARM Nurse
Jacoba.Viljoen@state.nm.us

Felicia Vidro AT/Therapy Coordinator
Felicia.Vidro@state.nm.us

Mary (Nettie) DeBerry Nurse Generalist
Mary.DeBerry@state.nm.us

Clinical Consultants Contact us via e-mail, text, or phone call

Mary Beth Schubauer Physical Therapy MaryBeth.Schubauer@state.nm.us 505-238-2247 (c)

Demarre Sanchez Speech Therapy Demarre.Sanchez@state.nm.us 505-417-5264 (c)

Robin Leinwand Occupational Therapy Robin.Leinwand@state.nm.us 505-239-1768 (c)

Resources - Clinics

SAFE Clinic - Supports and Assessment for Feeding and Eating

Any adult with I/DD who is experiencing challenges related to oral eating and/or tube feeding can be referred for specialized assessment and recommendations regarding eating/feeding, nutrition, positioning, and associated medical needs to support health, safety, and independence. SAFE Clinic appointments are currently occurring via remote technology.

Contact: Jacoba (Kotie) Viljoen
 CSB ARM Coordinator, SAFE Clinic Coordinator
 (505) 231-2093 (work cell) Fax# (505) 841-2987
Jacoba.Viljoen@state.nm.us

Specialty Seating Clinic

Referrals for wheelchair, positioning, and adaptive equipment evaluations are being processed. Appointments are being made for remote and in-person evaluations or wheelchair fittings, dependent on the need of the individual as assessed by SSC clinicians.

Contact: Jason Lavy
 Specialty Seating Clinic Manager
 (505) 222-4610
Specialty.Seating@state.nm.us

2022 CARMP 'drop-in' Help Sessions – May and June

2022 CARMP Template Help Sessions - for **ALL DD Waiver** providers

Case Managers, Dietitians, Therapists, Nurses, BSC. All others are welcome.

Note: These are 'drop in' Q & A style help sessions.

See links below for a recorded training and other resources.

General CARMP Session * all disciplines welcome

Tues. May 31st 4:00 – 5:00 pm

Zoom link <https://zoom.us/j/92935443331?pwd=SlJwQUFsYXpDOGk3MWhVRTdpWGFMUTog>

Meeting ID: 929 3544 3331 Passcode: 22CARMP

Therapist Specific Topics * all disciplines welcome

Weds. May 25th 4:00 – 5:00 pm and Mon. June 13th 11:00 – 12:00 pm

Zoom link <https://zoom.us/j/92935443331?pwd=SlJwQUFsYXpDOGk3MWhVRTdpWGFMUTog>

Meeting ID: 929 3544 3331 Passcode: 22CARMP

IDDSI Specific Topics * all disciplines welcome

Tues. May 24th 11:00 – 12:00 pm | Weds. June 8th 9:00 – 10:00 am | Thurs. June 23rd 4:00 – 5:00 pm

Zoom link <https://zoom.us/j/92935443331?pwd=SlJwQUFsYXpDOGk3MWhVRTdpWGFMUTog>

Meeting ID: 929 3544 3331 Passcode: 22CARMP

Nursing Specific Topics

Fri. May 27th 2:00 – 3:00 pm and Mon. June 6th 11:00 – 12:00 pm (links will be sent prior to session)

Looking for an overview of the 2022 CARMP and changes on the new template?

Resources and recorded training here <https://www.nmhealth.org/about/ddsd/pgsv/clinical/cinit/arm/>
scroll down to Essential Information CARMP section

- 2022 CARMP Instructional Guide, Case Study Examples, and Recording of complete CARMP Template Training (3/31/22)
- direct link to video <https://www.nmhealth.org/resource/view/2134/>

Looking for an IDDSI overview or how to guidance in using IDDSI in DDW?

See the IDDSI Toolkit for NM DDW Providers

https://docs.google.com/document/d/19Vp1EDmA7g61yVWeolvKZp8a1_ataZMF/edit?usp=sharing&oid=102570692449040963990&rtpof=true&sd=true

User Guide: CARMP Draft in Questionnaire in Therap

<https://www.therapservices.net/resources/newmexico/CARMP-Draft-in-Therap-Guide-Revision-2-4-20-2021.pdf>

Contact any of us with questions:

Demarre Sanchez, SLP	Demarre.Sanchez@state.nm.us	(505) 417-5264
Jacoba Viljoen, Ph.D., RN	Jacoba.Viljoen@state.nm.us	505-231-2093
Jennifer Pas, RD	jennifer@gnsdietitians.com	(505) 328-3533
Lynn Winters, BSC	Madelon.Winters@state.nm.us	(575) 635-0683
Robin Leinwand, OT	Robin.Leinwand@state.nm.us	(505) 239-1768
Mary Beth Schubauer, PT	Marybeth.Schubauer@state.nm.us	(505) 238-2247