

# DDW Town Hall Feedback September 2020



Region	Town Hall Schedule	Feedback Category	Public Comment/Questions	Responses During Town Hall or Upon Research
1 Northeast	9/4/2020 10 am -12pm	<b>Therapies/BSC</b>	Since the waiver focuses on person centered. I'm curious as to why with COVID therapists are told they can only see the patients in home and seeing them in the community is not therapy when prior to COVID it was therapy for some clients who for their person centered approach needed to be seen in the community?	This is a COVID-19 related question. The question should be brought before the teams and is ultimately the guardian's and individual's decision. Using the guidance issued by the Governor and in the Public Health Order, the individual/guardian need to look at what risk they are wanting to take.
2 Northeast	9/4/2020 10 am -12pm	<b>Therapies/BSC</b>	Please explain on expectations of the "Super" Human Rights Committee.	"Super" Human Rights Committee will be a state coordinated committee to address issues or concerns that have arisen within an agency-run HRC. The HRC committee can obtain more guidance from the Super Human Rights Committee.
3 Northeast	9/4/2020 10 am -12pm	<b>General</b>	I work with the Department of Health Children's Medical Services and as a Medical Social Worker that assists families with Care Coordination and Medical Management, I often assist families to apply for the DD Waiver. I get a lot of questions asking the difference between the DD Waiver and Mi Via. Can you please elaborate a little? Thank you.	Once an individual receives an allocation to the DD Waiver the individual will be provided a choice between the Mi Via waiver or the traditional DD Waiver. Mi Via is a self-directed waiver and DD Waiver is known as the traditional waiver. One of the key differences between self-direction and traditional DD Waiver is the model of service delivery. Under traditional DD Waiver service, delivery is provided through agency providers that have been approved by Department of Health (DOH) and have a Medicaid agreement with them. Under Mi Via or self-direction, the individual has what DDS calls employer authority and can hire employees directly and this may include someone that lives in their community. There are a system of supports in place to help with payment and cutting checks to the employees and some training and supports about managing time sheets and hiring and selecting employee.
4 Northeast	9/4/2020 10 am -12pm	<b>Other</b>	Clarify rate increases overall, October 1st what increases, 2023 rate increases?	On October 1, 2020 rate increases for a number of DD Waiver services were approved by CMS based on 2019 Rate study conducted by Public Consulting Group and based on legislative appropriation. An additional targeted rate study was conducted by PCG over the last six months which resulted in recommendations for therapies and BSC.. Without further legislative appropriation, rate increases cannot be implemented. Budget planning occurs in advance so, the state may look at FY 23 budget request.
5 Northeast	9/4/2020 10 am -12pm	<b>General</b>	Will you be sharing this presentation to the attendees or can we obtain it somewhere?	An email was sent yesterday to everyone that registered. A copy will also be posted on the DD Waiver webpage. Please contact Marie Velasco, Program Manager at marie.velasco@state.nm.us for a copy if you are unable to obtain a copy.
6 Northwest	9/4/2020 1:30 - 3:30pm	<b>Living care Arrangement</b>	How will they implement mandatory internet for a location if there is no internet at all, like on the Navajo Reservation?	The requirement is will be for residential (Family Living, Supported Living) providers to assure that all homes have internet capability, when it is possible. Providers would assure that individuals have access to WIFI as a utility and individuals may engage in cost sharing just like they might with other utilities like heat and phone in a shared living arrangement.
7 Southwest	9/11/2020 10 am -12pm	<b>General</b>	Will you send the power point presentation to attendees?	The presentation was emailed to those that registered. There will also be a copy of the presentation on the DDW web page.

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8 Southwest	9/11/2020 10 am -12pm	Other	Who is going to be on the super committee	The Super Human Rights committee will be a state coordinated committee. At this time the Bureau of Behavior Supports is working on the specifics for the DD Waiver service standards.
9 Southwest	9/11/2020 10 am -12pm	Therapies/BSC	Do I understand correctly that behavioral support will no longer be provided through the DD Waiver?	Behavior Supports will still be provided through the DDW.
10 Southwest	9/11/2020 10 am -12pm	General	Yes. Training is so important and needed.	Thank You
11 Southwest	9/11/2020 10 am -12pm	General	Will the technology equipment be paid for	Assistive Technology (AT) equipment will continue to be paid for. The rate will be increased from \$250 to \$500 per budget year.
12 Southwest	9/11/2020 10 am -12pm	General	EVV: will there be flexibility what location you log in and out?	At this time DDS and HSD are working on providing guidance to the community.
13 Southeast	9/11/2020 1:30 -3:30pm	Case management	ISP Document modified for revision?	There will not be a change in the structure of the ISP, there may be slight modifications. The ISP document will be reviewed during the DD Waiver standards revision.
14 Southeast	9/11/2020 1:30 -3:30pm	Therapies/BSC	Is SFOC needed to access the COVID -19 Assistive Technology expansion to \$500?	If an individual currently has AT on their budget, no. However, if AT is not currently on an individuals budget, then yes a Secondary Freedom of Choice (SFOC) will need to be completed.
15 Southeast	9/11/2020 1:30 -3:30pm	General	Will agencies be required to have current accreditation rather than 2 consecutive 3 year accreditation?	In current DD Waiver standards this is a requirement along with details about a waiver to this requirement. A change in the criteria to waiving the requirement is not being considered at this time.
16 Metro	9/18/2020 10 am -12pm	Therapies/BSC	Can a HRC take issues to the HRC Super Committee	Yes, that is the purpose.
17 Metro	9/18/2020 10 am -12pm	Therapies/BSC	Who Leads the HRC Super Committee?	At this time the Bureau of Behavioral Supports is working on the structure of the HRC Super Committee. This will be completed during the DDW standards revision.
18 Metro	9/18/2020 10 am -12pm	Therapies/BSC	When will the HRC Super Committee be in effect	The projected date is July 1, 2021. with the implementation of the DD waiver renewal term July 2021 to June 2026.
19 Metro	9/18/2020 10 am -12pm	Therapies/BSC	How do you plan to support individuals with serious problem behaviors	The Bureau of Behavioral Supports will continue to provide guidance and support to individuals and their guardians, family members and teams to work through "serious problem behaviors".
20 Metro	9/18/2020 10 am -12pm	CCS/CIE	Will the 1:1 staffing be done under CCS-I? If so would that take them out of group activities.	Staffing needs of an individual will continue to be supported under the service provision of their choice. If the individual does choose CCS-I then under this service provision the individual will be working 1:1 with a staff member in the community. If the individual has CCS-G the provider agency will ensure appropriate staffing based on individuals needs and group category. Teams are encouraged to meet if issues or problems arise with staffing needs.

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21	Metro 9/18/2020 10 am -12pm	<b>Therapies/BSC</b>	Is there any discussion or consideration around allowing clients to "save" their AT funds from one year, so they might combine it with the next year's funds to purchase something that costs more than \$500, like a shower chair? Is there a creative way to do this, so that funds can carry over from one fiscal year to the nex?	Not at this time because a financial impact analysis on this idea would need to be completed. Thank you for suggestion
22	Metro 9/18/2020 10 am -12pm	<b>Therapies/BSC</b>	Does it mean that a person can receive a bath chair?	Persons should be able to obtain bath chairs if the meets the definition of AT. Individuals are encouraged to work first with their managed care provider.
23	Metro 9/18/2020 10 am -12pm	<b>General</b>	Transportation resources?	Transportation resources can be obtained from CM or please speak with your regional offices for resources in your community.
24	Metro 9/18/2020 10 am -12pm	<b>General</b>	The vendor for EVV was just announced in the DDSD Newsletter. If DDSD and HSD are currenting collaborating on this, how soon will we be getting notice on the upcoming process?	At this time there is no estimated time as to when notice will be provided to the community. DDSD and HSD are actively working together to develop an implementation plan and guidance. and will release information ASAP. DDSD understands the deadline for providers to start implementing is January 1, 2021.
25	Metro 9/18/2020 10 am -12pm	<b>General</b>	Will DDD be requiring CARF at this point?	Yes, no changes to accreditation requirements planned at this time.
26	Metro 9/18/2020 10 am -12pm	<b>General</b>	Will DDSD still accept exemptions for previous accreditations?	There is a process whereby providers can currently request an exemption.
27	Metro 9/18/2020 10 am -12pm	<b>General</b>	Is the new disability definition posted yet?	Yes, please find this in the HSD webpage for DDSD 10-1-2020 amendment.
28	Metro 9/18/2020 10 am -12pm	<b>General</b>	I had spoken to someone at the DD Waiver that said the qualifying diagnosis would be expanding. When will that be in place?	The state received approval and for DDW the new eligibility definition is effect 10-1-2020
29	Metro 9/18/2020 10 am -12pm	<b>General</b>	When DDSD is looking at certification for DSP's please take into consideration the staffing turnover when looking at time lines for completion of certification	Yes, thank you. This can be considered when Service Standards are revised.
30	Metro 9/18/2020 10 am -12pm	<b>General</b>	Will any of the changes shorten the waitlist time?	Sorry, no the changes proposed will not shorten the wait list time.
31	Metro 9/18/2020 10 am -12pm	<b>General</b>	How do I access the supports waiver?	Please contact Jennifer Roth, she is the Program Manager for the Supports Waiver. Her email is jennifer.roth@state.nm.us