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# **Advisory Council on Quality Supports for People with Intellectual/Developmental Disabilities (ACQ)**

Member Orientation

December 16, 2021

- **Statutory Authority**

- The Advisory Council on Quality is authorized in accordance with the New Mexico Developmental Disabilities Act of 2017 (Section 28-16A-13 NMSA 2017) (C.3). “The department shall... convene and maintain a family infant toddler inter-agency coordinating council and a statewide adult support and services task force that shall, at a minimum, address quality assurance.”

- **Centers for Medicaid and Medicare Services (CMS) Waiver Applications (7/1/2021, p. 199) (included for all DD waivers)**

- “The Advisory Council on Quality Supports for Individuals with Developmental Disabilities and their Families (ACQ) is also statutorily required to advise the DOH on policy related to the programs administered by DOH. The ACQ meets regularly and is comprised of waiver stakeholders, which can include individual participants and their families.”

# Bylaws

Last approved December 12, 2019 by a vote by majority of members representing a quorum of the full ACQ membership

See

<https://www.nmhealth.org/about/ddsd/coco/acq/>

# Mission and Vision

**Mission:** The Advisory Council advises the New Mexico Department of Health on the systems guiding the provision of services and supports that assist people with Intellectual/Developmental Disabilities (I/DD) of all ages to be fully included in New Mexico communities

**Vision:** People with I/DD of all ages receive the supports and services needed to live inclusively and as independently as possible within their community

# Values

- Families and Support Networks: In order to maximize their rights in receiving and accessing services and being fully included in their communities, individuals with I/DD count on families and natural support networks.
- Community Inclusion: People with I/DD of all ages are fully included in community life, are able to secure and maintain naturally occurring support, and are able to rely upon services and supports that enhance life choices in relationships, school, work, where to live and how to participate in community;
- Everyone is Valued: People with I/DD have gifts and strengths and are valued members of New Mexico communities;
- Self-Determination: People with I/DD have the freedom to make life choices, are able to self-direct supports and services, have access to the information necessary to make informed decisions regarding available supports and services, and are accountable and responsible for their choices and decisions;
- Respect: The diversity, culture, differences, history and privacy of people with I/DD are respected;
- Quality of Life: Quality of life is individually determined by persons with I/DD;
- Quality of Services: Good quality services and supports are readily available, adequate and appropriate, ethical, person-centered and holistic;
- Dignity of Risk: People with I/DD, together with their support network and families can determine how they want to balance safety with the opportunities they wish to pursue. Regulation and monitoring should be utilized to ensure the safety of people with I/DD, not be intrusive and should not deter people and their support networks from deciding how they will balance safety and opportunity; and
- Support Networks: Those providing supports and services respect the choices and the self-direction of people with I/DD. Providers of supports and services are respected for the good work they do.



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# Membership

# Voting Members

- Nine (9) - People with I/DD and members of their families ;
- Three (3) - Direct care staff;
- Seven (7) – Providers of Services including case managers, consultants, therapists and other providers, to Individuals with Intellectual and Developmental Disabilities (every attempt will be made to assure representation from each region and to assure diverse types of providers);
- Three (3) – Self Advocacy Organizations and networks;
- Three (3) – Advocacy Organizations and networks;
- One (1) designee of the Family Infant Toddler Interagency Coordinating Council as appointed by the membership of the committee; and
- One (1) designee of the Mi Via Advisory Committee as appointed by the membership of the committee; and
- One (1) designee of the Medically Fragile Family Advisory Board as appointed by the membership of the committee.

# State Agency Non-Voting Partners

- Human Services Department - Medical Assistance Division
- Department of Health - Division of Health Improvement
- Department of Health - Developmental Disabilities Supports Division
- Center for Development and Disability
- Governor's Commission on Disability
- Developmental Disabilities Council
- Attorney General's Office

# Officers – Co-Chairs

- Elected for a two (2) year term and can serve a maximum of two (2) consecutive terms
- At least one co-chair shall be an individual with intellectual/developmental disability or a parent or family member
- Daniel Ekman and Lisa Blue (appointed Jan 2020)



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# Committees

# Executive Committee

- Develop the agenda for ACQ meetings
- Composed of the Co-Chairs, the Co-Chairs-elect (if applicable), the Division Director or designee, and two (2) members from the Advisory Council at-large
- At-large member(s): Tracy Perry and Peter Crespín

# Policy and Quality Committee

- Review and offer recommendations on DDSD policy for the full Advisory Council.
  - Review and offer recommendations on procedural/process documents as requested.
  - Review and offer recommendations on DDSD quality improvement initiatives.
  - May hold special sessions to review documents as requested by DDSD units and bureaus
  - Committee Chair: Chris Futey
- 
- Contact- Chris Futey  
[Christopher.Futey@state.nm.us](mailto:Christopher.Futey@state.nm.us)

# Mi Via Advisory Committee (MVAC)

Supports the Mi Via Self-Directed Waiver program in the following ways:

- To reinforce the Mi Via philosophy of self-direction.
- To engage “on the ground floor” in providing input and recommendations during policy considerations.
- To assist the State Mi Via Waiver Program with the on-going evaluation and improvement of the Mi Via program.
- To help identify ways to simplify the Mi Via processes.

Contact- Stevie Bass [redcloud@newmex.com](mailto:redcloud@newmex.com)

# Medically Fragile Family Advisory Board (FAB)

- The MF FAB (Medically Fragile Family Advisory, Board) is a bi-monthly meeting between families, advocates and individuals who are medically fragile and other stakeholders (state representatives, providers, MCO's, etc).
- These meetings focus on waiver related issues, problem solving, and updates.
- Vision: Voices of families leading the way....Advising and working with families and professionals by caring and supporting individuals who are medically fragile.
- Mission: The mission of the FAB is to improve the quality of life for individuals who are medically fragile and their families.
- Contact-TBD
- Contact for Medically Fragile Case Management Program/Center for Development and Disability – Christina Barden; [cbarden@salud.unm.edu](mailto:cbarden@salud.unm.edu).

## Bylaws Committee:

Shall review the bylaws as needed, make recommendations for changes, and the Bylaws Committee will meet at least once every other year to review the by-laws

## Nominating Committee:

Shall manage the recruitment and election of members and officers of the Advisory Council



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# Sub-Committees and Workgroups

# Employment and Community Inclusion Sub Committee

- Updates and presentations from DDSD Community Inclusion Staff on current trends in Employment, School to Work Transition, and Community Inclusion Activities
- Updates from School to Work Transition Staff on programs and activities that help youth prepare for and transition to their next phase of life, including work and post-secondary education.
- Input from Subcommittee members to improve the quality of Employment and Community Inclusion waiver services
- Contact-Casey Stone-Romero, DDSD Community Inclusion Manager  
Phone: 505-467-9272
- Email: [Casey.Stone-Romero@state.nm.us](mailto:Casey.Stone-Romero@state.nm.us)

# DD Waiver Steering Committee

Supports the traditional Developmental Disabilities Waiver Program in the following ways:

- To reinforce the person-centered philosophy.
- To engage stakeholders “on the ground floor” in providing input and recommendations during policy considerations.
- To assist the State DD Waiver Program with the on-going evaluation and improvement of the DD Waiver program.

Contacts: Marie Velasco [Marie.Velasco@state.nm.us](mailto:Marie.Velasco@state.nm.us)

HSD Partner: Kresta Opperman [kresta.opperman@state.nm.us](mailto:kresta.opperman@state.nm.us)

# Supports Waiver Listening Sessions

As the Supports Waiver begins operation and individuals start both the waiver eligibility process and begin to receive services, the Supports Waiver DDSD Program Staff will hold listening sessions in 2021 to engage Supports Waiver participants and other interested individuals.

The goal of listening sessions will be to:

- Create a foundational space that values the voice of the Supports Waiver participant
- Understand the experiences of individuals as they prepare for and begin to receive Supports Waiver services
- Assist the Supports Waiver Program to identify areas that may benefit from additional communication and education
- Inform a recommendation to the ACQ regarding the development and formation of a Supports Waiver Advisory Committee

Updates will be provided to the ACQ from the Supports Waiver listening sessions by the Supports Waiver Program Manager culminating in a recommendation for the creation of a Supports Waiver Advisory Committee.

- Contacts- Jennifer Roth [Jennifer.Roth@state.nm.us](mailto:Jennifer.Roth@state.nm.us) and
- HSD partner Victoria Herrera [Victoria.Herrera@state.nm.us](mailto:Victoria.Herrera@state.nm.us)

# Wait List Sub-Committee

Created by Senate Memorial 20 to:

- Decrease time spent on the Wait List for the DD Waiver;
- Review how individuals on the Wait List are allocated to the program and
- Submit recommendations to the ACQ and DDSD to act upon funding appropriated by the Legislature for the DD Waiver program
- Contact- Cassandra.DeCamp  
Cassandra.DeCamp@state.nm.us

# Living Care Arrangement Sub-Committee

Supports the traditional Developmental Disabilities Waiver Program in the following ways:

- Provide a venue for LCA providers, individuals, guardians and the community to provide input on DDSD Service Standards regarding Living Care Arrangement Services.
- Living Care Arrangement services include Supported Living (SL), Family Living (FL), Intensive Medical Living Services (IMLS), and Customized In-Home Supports (CIHS).
- Contact- Marie Velasco

[Marie.Velasco@state.nm.us](mailto:Marie.Velasco@state.nm.us)

# Partner Committees

## Family Infant Toddler Interagency Coordinating Council (ICC)

- Mission: To address the needs of families of infants and toddlers with or at risk for developmental delay, the New Mexico Interagency Coordinating Council (ICC) will advise and assist in the implementation of a coordinated and family-centered early childhood service system.
- For more information, meeting schedule and minutes <https://www.nmhealth.org/about/ddsd/coco/icc>
- Contact- April Spaulding [aprils@abrazos.org](mailto:aprils@abrazos.org)

# Meetings

- The Advisory Council on Quality shall meet every other month and at other times as deemed necessary by the Division Director and/or the Advisory Council on Quality co-chairs.
- 2<sup>nd</sup> Thursday of every other month (February, April, June, August, October, & December)
- Currently meets via Zoom from 9 until about 1

# ACQ Administrative Coordinator

- Wendy Corry of Corry Consulting, LLC

- Contact information:

[wendy@corryconsulting.com](mailto:wendy@corryconsulting.com)

(505) 238-0047

# ACQ Website

<https://www.nmhealth.org/about/ddsd/coco/acq/>

# DDSD Website

<https://www.nmhealth.org/about/ddsd>

## MENU

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[Developmental Disabilities](#)

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[Litigation and Fair Hearings](#)

[Programs and Services](#)

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## NEED SOME HELP?

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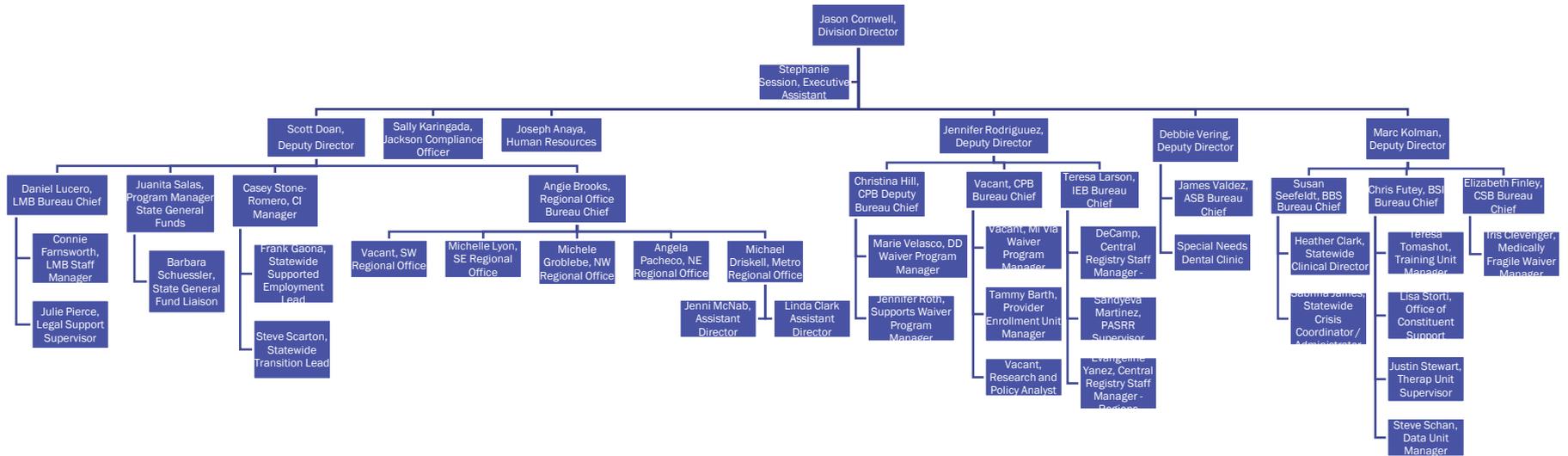
# Department of Health/Developmental Disabilities Supports Division

# Mission

**Vision** - Our vision is for people with intellectual and developmental disabilities to live the lives they prefer in their communities.

**Mission** - Our mission is to effectively administer a system of person-centered community supports and services that promotes positive outcomes for all stakeholders with a primary focus on assisting individuals with developmental disabilities and their families to exercise their right to make choices, grow and contribute to their community.

# DDSD ORGANIZATIONAL CHART 2021



# DDSQI (Developmental Disabilities System Quality Improvement Committee)

- Formed pursuant to policy DIV.DDSD.13.GA.21 (eff. 1/5/2018)
- Included in CMS HCBS waiver applications
- Drives quality improvement initiatives for all HCBS waivers
- Members: DDSD (Director, Deputy Dir's, BSI Bureau Chief, Medical Dir (if applicable)), DHI (Director, Deputy Dir for Community Programs), and HSD (MAD Deputy Dir, ESPB Bureau Chief). Attendees include DDSD/DHI Bureau Chiefs and Program Directors.
- Meets monthly following annual calendar for review of program quality improvement data



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# Human Services Department/Medical Assistance Division

# Mission

- To transform lives. Working with our partners, we design and deliver innovative, high quality health and human services that improve the security and promote independence for New Mexicans in their communities.

# Organization

The Human Services Department (HSD) administers a wide variety of services through four Program Divisions: Medical Assistance Division (MAD), Income Support Division (ISD), Child Support Enforcement Division (CSED), and Behavioral Health Services Division (BHSD).

HSD is the Administrative Agency for the 1915(c) Home and Community Based Services (HCBS) waivers including the Developmental Disabilities, Mi Via, Medically Fragile, and Supports waiver programs.

MAD is the division responsible for oversight of the 1915(c) HCBS waivers. Within MAD the Exempt Services and Programs Bureau (ESPB) directly oversees these programs.

ESPB coordinates with multiple bureaus including, but not limited to, Quality Bureau and Long-Term Services and Supports Bureau to ensure coordinated care for people eligible for the waivers.

# New Mexico Centennial Care

- Centennial Care is the New Mexico Medicaid managed care program administered through HSD/MAD. Centennial Care services are provided through one of three managed care organizations (MCOs): Blue Cross Blue Shield, Western Sky Community Care, or Presbyterian Health Plan.
- Covered services include physical health (medical, dental, and vision), behavioral health (to help with issues such as stress, depression, anxiety, and addictions), long-term care, and Community Benefit (services like adult day health, respite care and personal care services).

- Centennial Care Members receive an initial Health Risk Assessment (HRA) to obtain basic health and demographic information and determine the need for a Comprehensive Needs Assessment (CNA).
- Members may be assigned to a care coordinator or request one, should they need additional assistance.
- A care coordinator is someone who looks at a Member's physical and/or behavioral health needs and works directly with the Member and their family to get the services the Member needs. These services may include housing, transportation, employment, financial assistance and connecting with community resources.
- Community Benefit is an option for Members who meet a nursing facility level of care, meaning they need assistance with activities such as dressing, bathing, brushing teeth, toileting, etc. Services like adult day health, personal care services, and respite care are included in this option.
- Community Benefit is available for people on the DD Wait List, whereby the Member works with their MCO to access home and community-based services while waiting for the DD Waiver or Mi Via.



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# Programs for Individuals with Intellectual and Developmental Disabilities

# DD Waiver Wait List

- When a person is found to match the definition of Intellectual/Developmental Disability (IDD), their name is placed on the DD Waiver Wait List until funding becomes available for allocations.
- As money becomes available, persons on the Wait List are offered an opportunity to receive services through the DD Waiver. This is called an allocation.
- The Developmental Disabilities Supports Division (DDSD) makes allocations based upon the person's registration date.

# Developmental Disabilities Waiver

- This waiver program provides services and supports to help people with intellectual and/or developmental disabilities live in their homes and communities. Services may include:

Case Management	Physical Therapy
Family Living	Occupational Therapy
Living Supports	Speech Language Pathology
Intensive Medical Living Supports	Behavioral Support Consultation
Customized In Home Supports	Preliminary Risk Screening
Customized Community Supports	Adult Nursing
Community Integrated Employment	Nutritional Counseling
Assistive Technology	Socialization and Sexuality Education
Remote Personal Support Technology	Respite
Environmental Modifications	Non-Medical Transportation
Supplemental Dental	Independent Living Transition Services

# Medically Fragile Waiver

- This waiver program provides services to individuals who have been determined to have both a medically fragile condition and a developmental disability (DD).
- The MFW provides support to families by providing assistance to individuals in their homes.
- Services may include:

Case Management	Speech Language Pathology
Private Duty Nursing	Nutritional Counseling
Home Health Aide	Behavior Support Consultation
Physical Therapy	Respite
Occupational Therapy	Specialized Medical Equipment & Supplies
	Environmental Modifications

# Mi Via Waiver

- This waiver program that helps people with intellectual and/or developmental disabilities self-direct their own waiver services. It allows greater flexibility to use non-traditional supports to meet needs that are directly related to their disability.
- Someone receiving Mi Via services is known as a Participant.
- With assistance from a Consultant, Participants develop a Mi Via -Service and Support Plan (SSP) and budget to meet their clinical, medical, functional or habilitative need.
- Mi Via Services Include:

Consultant Services	Physical Therapy
Environmental Modifications	Occupational Therapy
Homemaker Direct Support	Speech Language Pathology
Home Health Aide	Behavioral Support Consultation
In-Home Living Supports	Private Duty Nursing
Community Direct Support	Nutritional Counseling
Employment Supports	Specialized Therapies
Customized Community Group Supports	Respite
Emergency Response Services	Non-Medical Transportation
Individual Directed Goods and Services	

# Supports Waiver

- This waiver that is an option for individuals who are on the Developmental Disabilities (DD) Waiver Wait List.
- Supports Waiver services are intended to complement unpaid supports that are provided to individuals by family and others. Individuals keep their place on the Wait List, whether they choose to accept the Supports Waiver offer or not.
- \$10,000 Annual Budget
- Supports Waiver Services include:

Assistive Technology	Environmental Modifications
Behavior Support Consultation	Homemaker/Personal Care
Customized Community Supports - Group	Non-Medical Transportation
Customized Community Supports - Individual	Respite
Employment Supports	Vehicle Modifications

# State General Fund Services

- State General Funds pay for services for children and adults who have been determined eligible for the Developmental Disabilities (DD) or Medically Fragile waivers but are not currently receiving waiver services or personal care services through Medicaid.
- Services includes Independent Living, respite services, adult day habilitation services which includes hours to learn employment or pre-vocational skills, as well as community access and behavioral support consultation that consists of an evaluation and short-term consultation.

# ACQ Executive Committee Contacts

- Daniel Ekman- [daniel.ekman@state.nm.us](mailto:daniel.ekman@state.nm.us)
- Lisa Blue- [tblue11@comcast.net](mailto:tblue11@comcast.net)
- Tracy Perry- [tracy@directtherapyservices.com](mailto:tracy@directtherapyservices.com)
- Peter Crespín- [petercr@consumerdirectcare.com](mailto:petercr@consumerdirectcare.com)
- Marc Kolman- [Marc.Kolman@state.nm.us](mailto:Marc.Kolman@state.nm.us)
- Admin. Wendy Corry- [wendy@corryconsulting.com](mailto:wendy@corryconsulting.com)



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