

New Mexico DOH / DHI / QMB Mi Via Consultant: Participant Specific Interview Survey Tool

Standard of Care	Surveyor Notes	MET	NOT MET	NA
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Agency/Region: _____	Service: Mi Via Consultant
Surveyor: _____	Date/Time: _____
Participant Name and Identifier: _____	
Services: Consultant Services	
Consultant Interviewed / Title: _____	Interview Format: <input type="checkbox"/> Telephone <input type="checkbox"/> In-Person <input type="checkbox"/> Video

Surveyor Instruction: This document must be completed for each person on the sample that the Consultant provides services for. During the interview you must directly quote what is said by the consultant and document it in the surveyor notes.

<p>1) Please tell me about the <u>(Participant)</u>?</p> <p><i>The following bullets are to be used as guidance to start conversation but the entire interview should be used to determine if the Consultant "knows" the individual.</i></p> <ul style="list-style-type: none"> <input type="checkbox"/> Likes <input type="checkbox"/> Dislikes <input type="checkbox"/> Services being received under Mi Via <input type="checkbox"/> Medical Conditions <input type="checkbox"/> Guardian / Family <input type="checkbox"/> Allergies <p>Surveyor Instruction: This question is intended to open the line of communication with the Consultant. All topics may not apply to the specific participant you are interviewing for. You are probing to identify what the Consultant is aware of. This is not an all-inclusive list. They may use the agency file to refer to information. This is met if the Consultant is able to tell you about the participant.</p>	<p>Tag #MV1A22.1</p>			
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<p>2) Does the Participant require any type of assistive technology or adaptive devices (i.e. equipment) or environmental modification?</p> <p>Does the Participant have all the required equipment as described in the SSP or other therapy plans?</p> <p><i>Surveyor Instruction: There are different sections within SSP where assistive technology needs may be identified. The SSP also includes a section for Environmental Modification (EM) services. Environmental modification services include the purchase and/or installation of equipment and/or making physical adaptations to a participant's residence that are necessary to ensure the health, welfare, and safety of the participant or enhance the participant's level of independence. Environmental modification services are limited to \$5,000.00 every five (5) years including those previously accessed through any other Medical Assistance Division (MAD) program. For this to be MET the Consultant must be aware of the AT/AD/EM identified in the SSP.</i></p>	<p>Tag #MV1A22.1 </p> <p>Examples, not an all-inclusive list:</p> <ul style="list-style-type: none"> <input type="checkbox"/> glasses <input type="checkbox"/> hearing aid <input type="checkbox"/> wheelchair <input type="checkbox"/> hospital bed <input type="checkbox"/> grab bars <input type="checkbox"/> cane/walker <input type="checkbox"/> Ramp <input type="checkbox"/> modified utensils <input type="checkbox"/> Communication Devices <input type="checkbox"/> buttons/switches <input type="checkbox"/> DME: i.e. O2 tanks, nebulizer, CPAP <input type="checkbox"/> Hoyer <input type="checkbox"/> List Other Found: _____ 			
<p>3) What are the participant's healthcare / medical conditions?</p> <p>How are they being monitored and addressed?</p> <p><i>Surveyor Instruction: Consultant contacts and visits will be conducted to include monitoring of Health and safety to include current health status, recommended appointments, and any medical follow up needed. For this to be MET the consultant will need to discuss what the healthcare needs / medical conditions of the participant are and how they are being addressed and monitored.</i></p>	<p>Tag #MV1A22.1 </p>			
<p>4) What type of living supports does (Participant) receive?</p> <p><i>Surveyor Instruction: The Consultant may use the agency file to refer to the information. This can also be found in the SSP / budget. There are 3 types of Living Supports: 1) Homemaker / Direct Services Supports, 2) Home Health Aide, 3) In-Home Living Supports. This is MET If the Consultant can tell you what Living Supports the Participant receives.</i></p>	<p>Tag #MV1A22.1 </p>			

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<p>5) What type of community membership supports does <u>(Participant)</u> receive?</p> <p><i>Surveyor Instruction: The Consultant may use the agency file to refer to the information. This can also be found in the SSP / budget. There are 3 types of community membership supports may have: Community Direct Support, Employment Supports, Customized Community Group Supports. This is MET If the Consultant can tell you what community memberships / support the Participant receives.</i></p>	<p>Tag #MV1A22.1</p> <p>[]</p>			
<p>6) Does <u>(Participant)</u> receive therapies through the Mi Via Waiver? (if applicable) If no, do they receive therapies from other sources, i.e. EPSDT, Medicaid or other payee?</p> <p><i>Surveyor Instruction: The Consultant may use the agency file to refer to the information. This can also be found in the SSP / budget, if applicable and receiving services under Mi Via. If the Consultant knows what therapies are received and why the person receives them this can be met.</i></p>	<p>Tag #MV1A22.1</p> <p>[]</p>			
<p>7) How do you ensure <u>(Participant)</u> or their guardian is involved in developing their SSP?</p> <p><i>Surveyor Instruction: Person-centered planning is a process that places a person at the center of planning their life and supports. It is an ongoing process that is the foundation for all aspects of the Mi Via Waiver, and all supports who work with people with I/DD. The process is designed to identify the strengths, capacities, preferences, and needs of the person. The process may include other people chosen by the person, who are able to serve as important contributors to the process. The CMS requires use of PCP in the development of the SSP. PCP is facilitated by the participant or Consultant and the person is encouraged and supported to direct the process as much as possible. No matter what the nature or severity of a person's disability, there are many ways to identify a person's strengths, abilities, preferences, needs, and goals with the person's participation. The SSP can be written out by hand, or the consultant can use the Word version of the form to type in the answers. However, in order for the SSP to be submitted to the TPA, all sections completed with detailed descriptive information must be entered into the FMA online system SSP by the consultant. For this to be met the Consultant would have had to describe how the person / guardian were involved as outline above.</i></p>	<p>Tag #MV1A22.1</p> <p>[]</p>			